
miViewPoint

User Guide



civicsystems

strong software, strong community

This manual has been prepared by Civic Systems for use by customers and licensees of Civic and Caselle software.

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Revision 1.0

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Welcome Email

All users will initially receive a **Welcome Email**. The email will originate from noreply@miviewpoint.civicsystems.com. The email will contain a link to click on so that you can confirm your email address and set your initial password. Once you have established your password, you will be able to logon to miViewPoint.

To confirm your email address and set your password follow these steps:

1. Open the **Welcome Email** sent to you from noreply@miviewpoint.civicsystems.com and click on the link.

Please click here to setup your account [here](#)

Please Note: Bookmark this website so you can login later.

2. Enter a password in the **Password** field and confirm your password in the **Confirm password** field. Your password must be at least eight (8) characters, contain at least one uppercase letter, one lowercase letter, and one number.
3. Click the **Set My Password** button to save.

Logging On

To logon to the **miViewPoint** site, follow these steps:

1. Go to the site address provided by the welcome email or by your site administrator.
2. Enter your email address in the **Email** field.
3. Enter your password in the **Password** field.
4. Click **Log in**.



LOGIN TO YOUR ACCOUNT

Email

Password

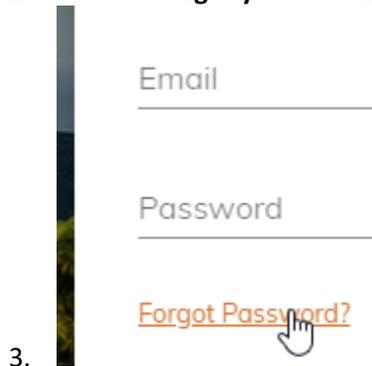
[Forgot Password?](#)

LOGIN

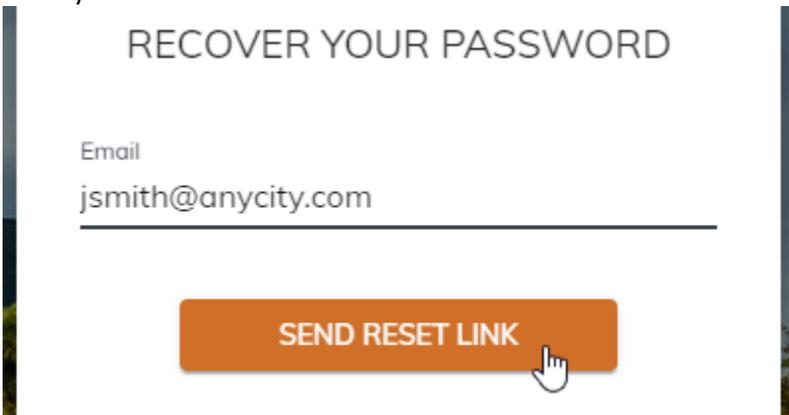
Resetting Your Password

If you have forgotten your password, follow these steps to reset it:

1. Go to the site address provided by the welcome email or by your site administrator.
2. Click on **Forgot your Password?** on the log in page.



4. Enter your **Email** and click **Send Reset Link**.



5. Click on the link in the **Password Reset Email**.

Please click here to setup your account [here](#)

6. Enter a password in the **Password** field and confirm your password in the **Confirm password** field. Your password must be at least eight (8) characters, contain at least one uppercase letter, one lowercase letter, and one number.
7. Click the **Set My Password** button to save.

What's New

Once you login, you may receive a **What's New** pop-up. This pop-up appears if there has been a new release installed since your last login. **What's New** will list all the changes and enhancements on this latest release. Review the list and click **Close** when finished. This list can be accessed at any time by clicking the version number at the bottom of the menu on the left.

What's New

2.0.6.5316 ^

- AR - add AR customer and category lookups
- Budget Workflow - remove \$0 items from details
- Budget Workflow - remove reassign button
- Fix issue with GL Activity Detail drill down
- Invoice Entry - Highlight PO field when there is an open PO
- Journal Entry - Fix an issue with journal balancing related to floating point numbers

2.0.5.5261 v

2.0.2.4519 v

2.0.2.4364 v

2.0.1.4052 v

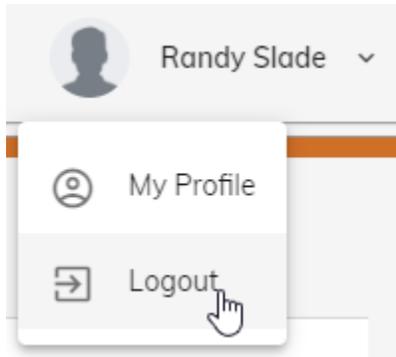
2.0.1.3604 v

2.0.1.3105 v

CLOSE

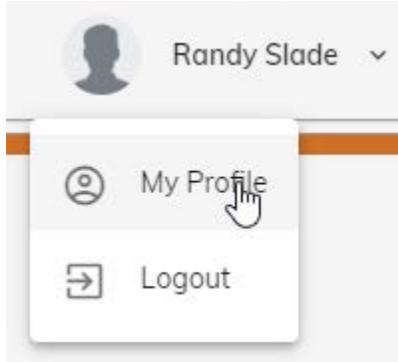
Logout

You can logout of **miViewPoint** by simply clicking the drop-down arrow next to your name in the upper right corner and selecting **Logout**.



My Profile

You can modify your profile by clicking on the drop-down arrow next to your name in the upper right corner and selecting **My Profile**.



Clicking on **My Profile** provides you with some different settings and options that you can adjust.

1. The **Workflow** tab is designed to work with Budget, Journal Entry and Invoice workflows. Those items, and this tab, are covered in separate manuals.
2. The **Layouts** tab provides the ability to remove filtered settings within your profile. You can do this by clicking on the trash can across from the grid name. You cannot cause problems by doing this as it only removes filters from the screens. This is especially helpful if you feel that you are not seeing all data in a grid you are viewing.

Workflow	Layouts
<input type="text" value="Search..."/>	
File Name	
watchListGrid	
glSummaryGrid	
glDetailGrid	

Home Page

After logging in, you will land on the **Home** page. The **Home** page communicates items in your queue awaiting your approval and shows any accounts in your **Watch List**.

The screenshot displays the Home Page interface. At the top right, there is a user profile for Randy Slade. The main header includes the Civicsystems logo and the text 'CITY OF ANYCITY DEPARTMENTAL PORTAL'. A descriptive paragraph states: 'This portal provides you with critical information related to your department such as budget to actual, invoices waiting to be paid, employee information and much more!'. Below this are three summary cards: 'Invoices' with 2 Approvals Pending, 'New Vendors' with 0 Approvals Pending, and 'Budgets' with 1 Pending. The 'Watch List' section features a table with columns for Account Header, Account No, Title, Period, YTD, Budget, and Watch List. Two rows are visible in the table, each with a 'Remove' link and a trend indicator.

Account Header	Account No	Title	Period	YTD	Budget	Watch List
GENERAL FUND - PA...	10-50-255	Fuel & Oil (E)	\$683.69	\$928.01	\$945.00	Remove
GENERAL FUND - PO...	10-54-110	Salaries & Wages (E)	\$8,710.76	\$83,802.88	\$107,000.00	Remove

Approval Queues

The **Home** page will show any items needing your attention in tiles at the top. Which tiles, if any, is dependent upon what workflows have been implemented by your organization.

The screenshot shows the 'CITY OF ANYCITY DEPARTMENTAL PORTAL' interface. It features a header with the 'civicsystems' logo and a descriptive paragraph: 'This portal provides you with critical information related to your department such as budget to actual, invoices waiting to be paid, employee information and much more!'. Below this, there are seven approval queue tiles arranged in two rows. Each tile displays a category name, a large number representing the count of pending items, and the text 'Approvals Pending' or 'Pending'.

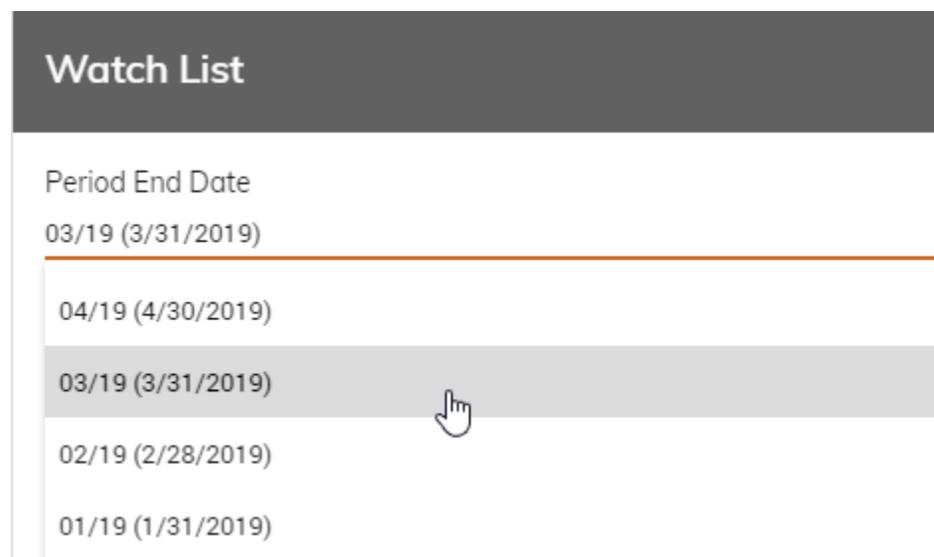
Category	Count	Status
Invoices	1	Approvals Pending
New Vendors	0	Approvals Pending
Purchase Orders	0	Approvals Pending
Journal Entries	0	Approvals Pending
Budgets	1	Pending
Position Budgets	0	Pending
Service Orders	6	Pending

Watch List

The **Watch List** allows you to monitor the balances and activity of accounts you determine are a priority. The following lists the capabilities of the **Watch List**.

Period End Date

You can change the period end date to any date in the past or future by clicking on the **Period End Date** drop-down field. The columns in the **Watch List** will update automatically when the date is changed. The **Watch List** will always default to the current month unless a different month is selected from the **Period End Date** drop-down.



Export All Data

You have the ability to export the data in the **Watch List** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Watch List** by adding or removing columns from the **Watch List**.

Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Watch List** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Account Header** – This is the group the account belongs to. Normally, the group is the Fund and Department name.
- **Account No** – This is the formatted account number. You will notice that the account number is hyperlinked. Clicking on the **Account No** will show account and budget notes related to the account number.
- **Title** – This is the title given to the account within the General Ledger. The letter shown in parenthesis behind the title identifies the account type: A = Asset, L= Liability, Q=Equity, R=Revenue, E=Expenditure.
- **Period** – This amount represents the dollar amount of activity in the account for the selected month/period.
- **YTD** – This amount represents the year-to-date balance of the account as of the selected month/period. This amount is hyperlinked. Clicking on the **YTD** amount will allow you to see all transactions that have been recorded to that account number through the month/period selected.
- **Budget** – This amount represents the budget amount – for the account as of the selected month/period. This amount is hyperlinked. Clicking on the **Budget** amount will allow you to see all budget transactions that have been recorded to that account number.
- **Watch List** – This column gives you the ability to remove the account from the **Watch List** on the **Home** page. You can still view this account in your **Account List**, but it will no longer be shown on your Home page.
- **Graph**  – This will give you the ability to see four years worth of history (budget and actual) in a trend graph.
- **AccountID** – This is the reference number of the account behind the scenes in the software.
- **Account No** – This is the unformatted account number. This will have the same number as the default Account No in the grid but it will not contain any dashes or periods that format your account numbers.
- **Account Type** – This will show the type of account: Asset, Liability, Equity, Revenue, or Expenditure.
- **PY1** – This amount represents the prior end-of-year balance. This amount is hyperlinked. Clicking on the **PY1** amount will allow you to see all transactions that have been recorded to that account number for the prior year.
- **PY1YTD** – This amount represents the prior year-to-date balance as of the selected month/period. This amount is hyperlinked. Clicking on the **PY1YTD** will allow you to see all transactions that have been recorded to that account number for the prior year through the month/period selected.
- **Budget Variance** – This amount represents how much is left to spend or earn for the account. The variance is the difference between the year-to-date balance and the budget amount.
- **PY Variance** – This amount represents how much is left to spend or earn from the prior year. The variance is the difference between the prior year-to-date balance and the prior year budget amount.
- **% Budget Variance** – This amount represents the percent variance of the account. The percentage is derived by dividing the budget variance into the year-to-date balance.

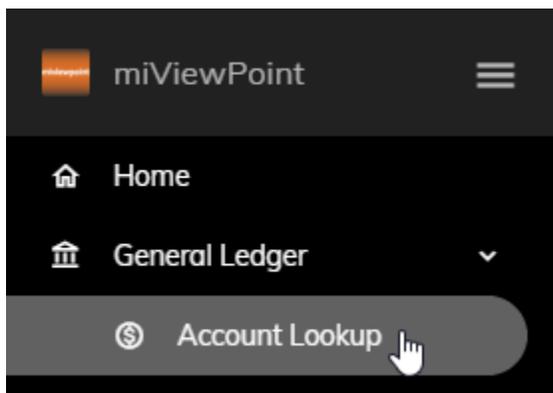
- **% Budget Spent** – This amount represents the percent of budget spent through the month/period selected. The percentage is derived by dividing the year-to-date balance by the budget amount.
- **% Budget Spent Chart** – This chart will reflect the percent of the budget spent in a horizontal bar chart. Green means that less than 70% of the budget has been spent. Yellow means that between 70% and 100% of the budget has been spent. Red means that over 100% of the budget has been spent.
- **% PY Variance** – This chart represents the prior year percent variance of the account. The percentage is derived by dividing the prior year budget variance into the prior year-to-date balance.
- **Encumbrance** – This number represents the amount of open purchase orders related to this account as of the period selected.

General Ledger

The **General Ledger** menu provides you with the ability to view balances and activity from three different points-of-view: **Account Lookup**, **Activity Lookup**, and **Journal Lookup**. If some of these options are not listed in the **General Ledger** menu, the administrator has not given rights to view these.

Account Lookup

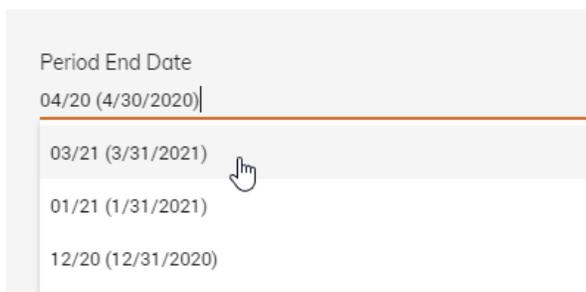
The **Account Lookup** provides a list of all account numbers you have been granted access to view. This grid allows you to monitor the balances and activity of each account. To access the **Account Lookup**, move your mouse to the left so that the menu slides out and select **General Ledger | Account Lookup**.



The following lists the capabilities of the **Account Lookup**.

Period End Date

You can change the **Period End Date** to any date in the past or future by clicking on the **Period End Date** drop-down field. The columns in the grid will update automatically when the date is changed. The **Account Lookup** will always default to the current month unless a different month is selected from the **Period End Date** drop-down.



Export All Data

You have the ability to export the data in the **Account Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Account Lookup** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Account Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Account Header** – This is the group the account belongs to. Normally, the group is the Fund and Department name.
- **Account ID** – This is the reference number of the account behind the scenes in the software.
- **Account No** – This is the formatted account number. You will notice that the account number is hyperlinked. Clicking on the **Account No** will show account and budget notes related to the account number.
- **Account No** – This is the unformatted account number. This will have the same number as the default Account No in the grid but it will not contain any dashes or periods that format your account numbers.
- **Account Type** – This will show the type of account: Asset, Liability, Equity, Revenue, or Expenditure.
- **Budget** – This amount represents the budget amount for the account as of the selected month/period. This amount is hyperlinked. Clicking on the **Budget** amount will allow you to see all budget transactions that have been recorded to that account number.
- **Budget Variance** – This amount represents how much is left to spend or earn for the account. The variance is the difference between the year-to-date balance and the budget amount.
- **Encumbrance** – This number represents the amount of open purchase orders related to this account as of the period selected.
- **Period** – This amount represents the dollar amount of activity in the account for the selected month/period.
- **PY Variance** – This amount represents how much is left to spend or earn from the prior year. The variance is the difference between the prior year-to-date balance and the prior year budget amount.
- **PY1** – This amount represents the prior end-of-year balance. This amount is hyperlinked. Clicking on the **PY1** amount will allow you to see all transactions that have been recorded to that account number for the prior year.
- **PY1YTD** – This amount represents the prior year-to-date balance as of the selected month/period. This amount is hyperlinked. Clicking on the **PY1YTD** will allow you to see all transactions that have been recorded to that account number for the prior year through the month/period selected.

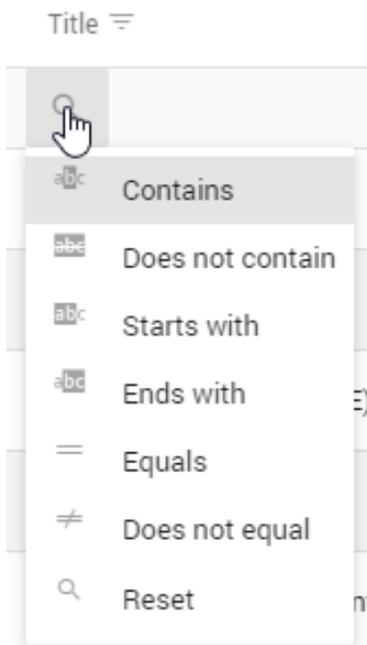
- **Sparkline**  – This will give you the ability to see four years worth of history (budget and actual) in a comparison line graph.
- **Title** – This is the title given to the account within the General Ledger. The letter shown in parenthesis behind the title identifies the account type: A = Asset, L= Liability, Q=Equity, R=Revenue, E=Expenditure.
- **Watch List** – This column gives you the ability to remove the account from the **Watch List** on the **Home** page. You can still view this account in your **Account List**, but it will no longer be shown on your Home page.
- **YTD** – This amount represents the year-to-date balance of the account as of the selected month/period. This amount is hyperlinked. Clicking on the **YTD** amount will allow you to see all transactions that have been recorded to that account number through the month/period selected.
- **% Budget Spent** – This amount represents the percent of budget spent through the month/period selected. The percentage is derived by dividing the year-to-date balance by the budget amount.
- **% Budget Spent Chart** – This chart will reflect the percent of the budget spent in a horizontal bar chart. Green means that less than 70% of the budget has been spent. Yellow means that between 70% and 100% of the budget has been spent. Red means that over 100% of the budget has been spent.
- **% Budget Variance** – This amount represents the percent variance of the account. The percentage is derived by dividing the budget variance into the year-to-date balance.
- **% PY Variance** – This chart represents the prior year percent variance of the account. The percentage is derived by dividing the prior year budget variance into the prior year-to-date balance.

Filtering

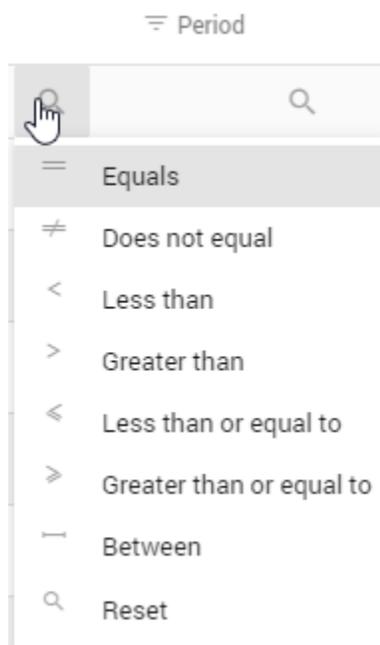
You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “wage” in the **Title** filter, only those accounts with the word “wage” in it will appear. No wildcards are necessary. The system will search through every part of the **Title** in this example.

Period End Date		
04/20 (4/30/2020)		
Drag a column header here to group by that column		
Account Header	Account No	Title
<input type="text"/>	<input type="text"/>	<input type="text" value="wage"/>
GENERAL FUND - PA...	10-50-110	Salaries & Wages (E)
GENERAL FUND - PO...	10-54-110	Salaries & Wages (E)
GENERAL FUND - FI...	10-57-110	Salaries & Wages (E)

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Period End Date
04/19 (4/30/2019)

Drag a column header here to group by that column

Account Header	Account No	Title	Period	YTD
GENERAL FUND - PATROL	10-50-110	Salaries & Wages (E)	\$10,865.38	\$31,675.78
GENERAL FUND - PATROL	10-50-130	Employee Benefits (E)	\$0.00	\$7,814.75
GENERAL FUND - PATROL	10-50-210	Books & Memberships (E)	\$0.00	\$324.63
GENERAL FUND - PATROL	10-50-230	Travel & Training (E)	\$550.00	\$1,495.90
GENERAL FUND - PATROL	10-50-250	Equipment - Supply/Maint (E)	\$0.00	\$1,067.64
GENERAL FUND - PATROL	10-50-255	Fuel & Oil (E)	\$0.00	\$928.01

The following is the information that will appear in the drill-down based on what hyperlink you click:

- **Account Number** – Clicking on the **Account Number** will show any account notes or budget notes recorded in the General Ledger for the selected account.

10-50-255 Fuel & Oil (E) Notes

Account Notes

This account is used to budget for fuel and oil for police cars.

Budget Notes

General

2018
Gas prices were low this year.

2019
This year we had an additional police car compared to previous years.

CLOSE

- **YTD** – Clicking on a **YTD** number will show each transaction that comprises the year-to-date balance. Often you will have the ability to drill-down further from this screen to see the detail of a payroll posting, when a check has cleared the bank, the image of an invoice if your organization is using **Accounts Payable Workflow**, and more.

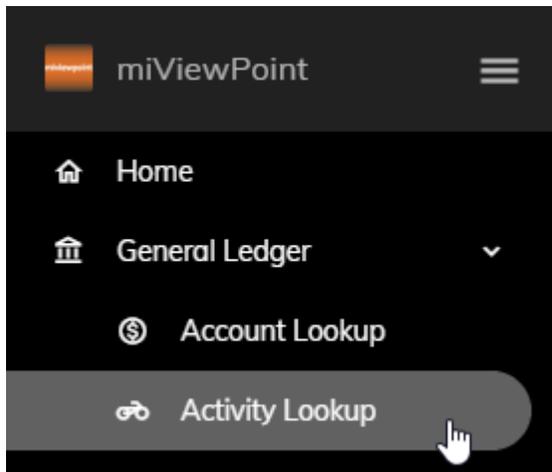
Account Detail			10-50-255 - Fuel & Oil (E)		
YTD Balance:	Total Budget:	Encumbrance:	Variance:		
\$928.01	\$945.00	\$0.00	\$16.99		
Drag a column header here to group by that column <input type="text" value="Search..."/> 					
Date ↑	Ref No	Jrnl Co	Description	Debit	Credit
8/30/2018	47-1	AP	Chevron USA Inc.	\$15.81	\$0.00
9/10/2018	128-1	AP	Chevron USA Inc.	\$22.74	\$0.00
10/7/2018	147-1	AP	Chevron USA Inc.	\$23.49	\$0.00
11/8/2018	92-1	AP	Chevron USA Inc.	\$40.30	\$0.00

- **Budget** – Clicking on a **Budget** number will show all budget transactions that comprise the budget.

Budget Transactions						10-57-742 - Capital Outlay - Vehicles (E)	
YTD Balance:		Total Budget:		Encumbrance:		Variance:	
\$81,000.00		\$165,000.00		\$67,995.00		\$84,000.00	
Drag a column header here to group by that column						  <input type="text" value="Search..."/>	
GL Period	Date ↑	Ref No	Jrnl Co	Budget Le...	Description	Debit	Credit
319	7/10/2019	505-1	BUD1	DEPT REC	New Camero to catch the bad guys	\$65,000.00	\$0.00
319	7/10/2019	497-1	BUD1	DEPT REC	New Police Car	\$100,000.00	\$0.00

Activity Lookup

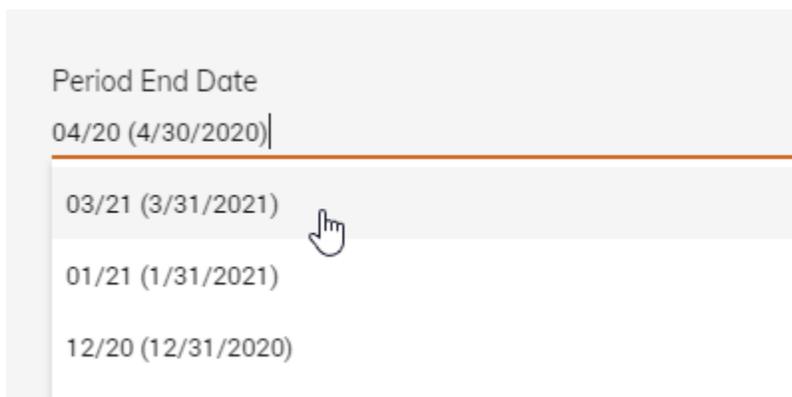
The **Activity Lookup** provides a list of all activity numbers you have been granted access to view. This grid allows you to monitor the balances and activity of each activity. To access the **Activity Lookup**, move your mouse to the left so that the menu slides out and select **General Ledger | Activity Lookup**.



The following lists the capabilities of the **Activity Lookup**.

Period End Date

You can change the **Period End Date** to any date in the past or future by clicking on the **Period End Date** drop-down field. The columns in the grid will update automatically when the date is changed. The **Activity Lookup** will always default to the current month unless a different month is selected from the **Period End Date** drop-down.



Export All Data

You have the ability to export the data in the **Activity Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Activity Lookup** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Activity Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Act No** – This is the activity number assigned in the General Ledger.
- **ActivityID** – This is the reference number of the activity behind the scenes in the software.
- **Amount** – This amount represents the start-to-date balance of the activity as of the selected month/period. This amount is hyperlinked. Clicking on the **Amount** will allow you to see which accounts were used to record transactions related to this activity.
- **Budget** – This amount represents the budget amount for the activity as of the selected month/period. This amount is hyperlinked. Clicking on the **Budget** amount will allow you to see all budget transactions that have been recorded to that activity.
- **Encumbrance** – This number represents the amount of open purchase orders related to this activity as of the period selected.
- **End Date** – This is the end date of the activity.
- **Start Date** – This is the start date of the activity.
- **Title** – This is the title given to the activity within the General Ledger.
- **Variance** – This amount represents how much is left to spend for the activity. The variance is the difference between the amount and the budget amount.
- **% Variance** – This amount represents the percent variance of the activity. The percentage is derived by dividing the variance into the amount.

Filtering

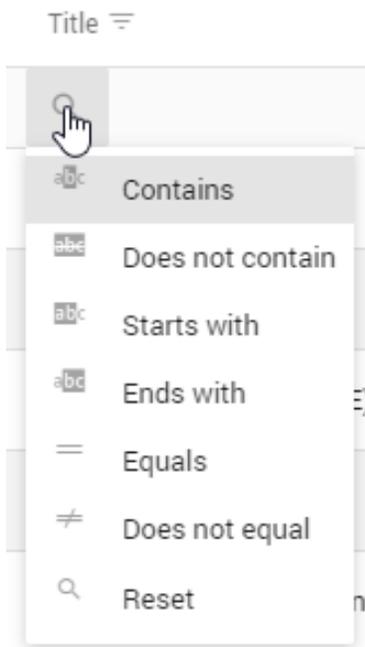
You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “arena” in the **Title** filter, only those activities with the word “arena” in it will appear. No wildcards are necessary. The system will search through every part of the **Title** in this example.

Period End Date
04/20 (4/30/2020)

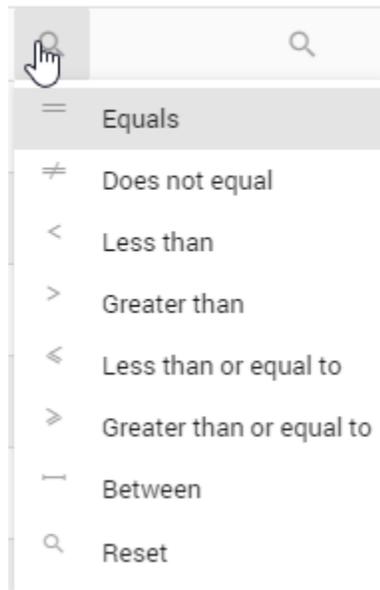
Drag a column header here to group by that column

Act No	Title
20	Arena Maintenance
21	Arena Concessions

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Period End Date
04/20 (4/30/2020)

Drag a column header here to group by that column

≡ ↑ Act No	Title ≡	Start Date ≡	End Date ≡	≡ Amount	≡ Budget
Q	Q	Q	Q	Q	Q
1	St. Patrick's Day Parade	2/28/2019	4/30/2019	(\$79.00)	\$0.00
3	2012-2013 Snow Removal	10/31/2018	4/30/2019	\$0.00	\$0.00
5	Sidewalk Project Main Street	3/31/2019	6/30/2020	\$0.00	\$0.00
10	Capital Projects	3/31/2019	1/31/2023	\$0.00	(\$4,250,000.00)
20	Arena Maintenance	4/30/2019	4/30/2020	\$0.00	\$0.00
21	Arena Concessions	4/30/2019	4/30/2020	\$0.00	\$0.00
201801	Main Street Reconstruction	7/31/2016	9/30/2019	\$143,806.55	\$191,400.00
201802	FEMA - 2017 Recovery	6/30/2017	6/30/2019	(\$3,181.06)	\$0.00

The following is the information that will appear in the drill-down based on what hyperlink you click:

- Amount** – Clicking on an **Amount** will show each account utilized to record transactions to that activity number. You can further drill-down to see the detail transactions recorded to that account by clicking on the **Debit** or **Credit** number.

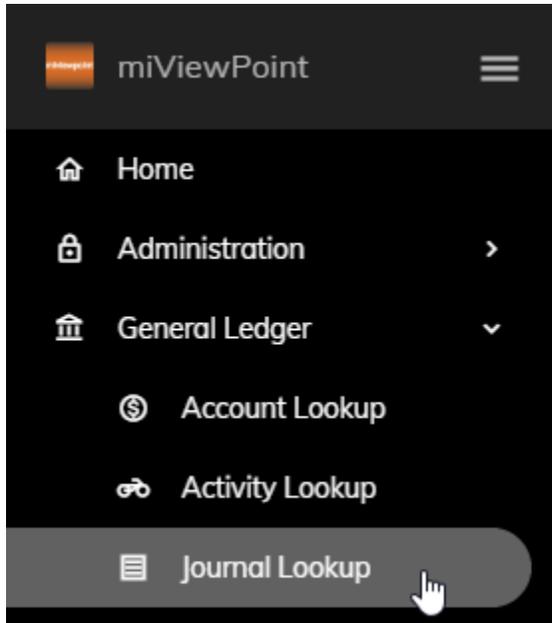
Activity Detail		201801 - Main Street Reconstruction			
Activity Begin:	Activity End:	Period To Date Balance:	Budget Amount:	Variance:	
07/16 (7/31/2016)	04/20 (4/30/2020)	\$143,806.55	\$191,400.00	\$47,593.45	
Drag a column header here to group by that column					
Account No	Title	Debit	Credit	Budget	
10-60-110	Salaries & Wages	\$54,754.77	\$0.00	\$173,644.21	
10-60-130	Employee Benefits	\$30,179.27	\$0.00	\$88,093.02	
10-60-470	Road Materials	\$11,620.74	\$0.00	\$56,710.26	
10-70-110	Salaries & Wages	\$26,332.30	\$0.00	\$97,119.96	
10-70-130	Employee Benefits	\$16,304.48	\$0.00	\$46,682.74	
10-70-470	July 4th - Christmas	\$4,614.99	\$0.00	\$18,807.20	

- Budget** – Clicking on a **Budget** number will show all budget transactions that comprise the budget.

Budget Transactions							- Main Street Reconstruction		
YTD Balance:									
\$144,121.53									
Drag a column header here to group by that column									
GL Period	Date	Ref No	Jrnl Co	Budget Le...	Budget Le...	Description	Debit	Credit	
18	1/3/2019	93-1	BUD1	1	DEPT REC	BEGINNING BUDGET FOR FISCAL YR	\$26,250.00	\$0.00	
18	6/30/2018	28-1	BUD4	4	APPROVED	APPROVED BUDGET - FISCAL YR	\$15,000.00	\$0.00	
18	1/3/2019	94-1	BUD1	1	DEPT REC	BEGINNING BUDGET FOR FISCAL YR	\$13,650.00	\$0.00	
18	6/30/2018	35-1	BUD4	4	APPROVED	APPROVED BUDGET - FISCAL YR	\$7,000.00	\$0.00	
18	1/3/2019	102-1	BUD1	1	DEPT REC	BEGINNING BUDGET FOR FISCAL YR	\$12,600.00	\$0.00	
18	1/3/2019	108-1	BUD1	1	DEPT REC	BEGINNING BUDGET FOR FISCAL YR	\$3,675.00	\$0.00	
18	1/3/2019	107-1	BUD1	1	DEPT REC	BEGINNING BUDGET FOR FISCAL YR	\$13,230.00	\$0.00	

Journal Lookup

The **Journal Lookup** provides a list of all transactions recorded to a specified journal code. Only those transactions recorded to accounts that you have been granted access will appear. To access the **Activity Lookup**, move your mouse to the left so that the menu slides out and select **General Ledger | Journal Lookup**.



The following lists the capabilities of the **Journal Lookup**.

Period End Date

You can change the **Period End Date** to any date in the past or future by clicking on the **Period End Date** drop-down field. The columns in the grid will update automatically when the date is changed. The **Journal Lookup** will always default to the current month unless a different month is selected from the **Period End Date** drop-down.

Period End Date
 04/20 (4/30/2020)|

03/21 (3/31/2021) 

01/21 (1/31/2021)

12/20 (12/31/2020)

Journal Code

You can change the **Journal Code** that you would like to view. Journal codes are used to record different types of transactions. For example, Accounts Payable uses the **AP** journal code to record invoices entered. The columns in the grid will automatically change when the journal code is selected.

Export All Data

You have the ability to export the data in the **Journal Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Journal Lookup** by adding or removing columns from the data grid.

Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Journal Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

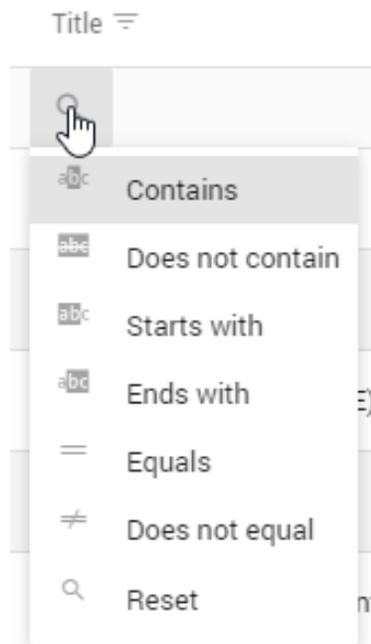
- **Date** – This is the date of the transaction.
- **Debit** – This amount represents a debit to the account.
- **Description** – This is the description of the transaction.
- **Credit** – This amount represents a credit to the account.
- **Jrl Code** – This is the journal code used to record the transaction that appear.
- **Ref No** – This is the reference number of the transaction assigned by the software.

Filtering

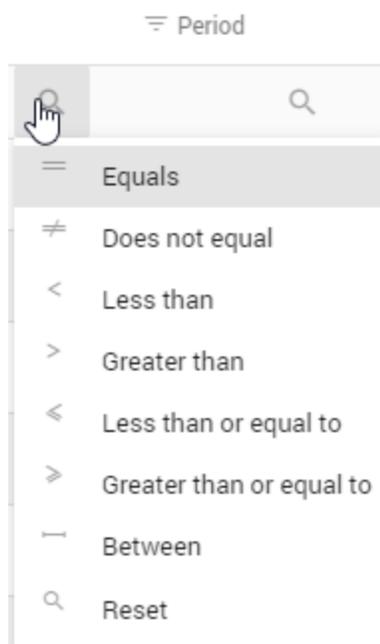
You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “recl” in the **Description** filter, only those transactions with the letters “recl” in it will appear. No wildcards are necessary. The system will search through every part of the **Description** in this example.

Period End Date			
04/19 (4/30/2019)			
Journal Code			
JE			
Drag a column header here to group by that column			
Jrl Code	Date	Ref No	Description
Q	Q	Q	Q recl
JE	4/30/2019	1	Reclassify Wages
JE	10/15/2019	2	RECLASS

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Period End Date						
04/19 (4/30/2019)						
Journal Code						
JE						
Drag a column header here to group by that column						
JrI Code	Date	Ref No	Description	Debit	Credit	
JE	4/30/2019	1	Reclassify Wages	\$10,000.00	(\$10,000.00)	
JE	10/15/2019	2	RECLASS	\$50.00	(\$50.00)	
JE	8/15/2019	3	RECLASS TRAVEL	\$550.00	(\$550.00)	

The following is the information that will appear in the drill-down based on what hyperlink you click:

- **Debit or Credit** – Clicking on a **Debit** or **Credit** number will show each individual transaction that makes-up that entry along with the account number used.

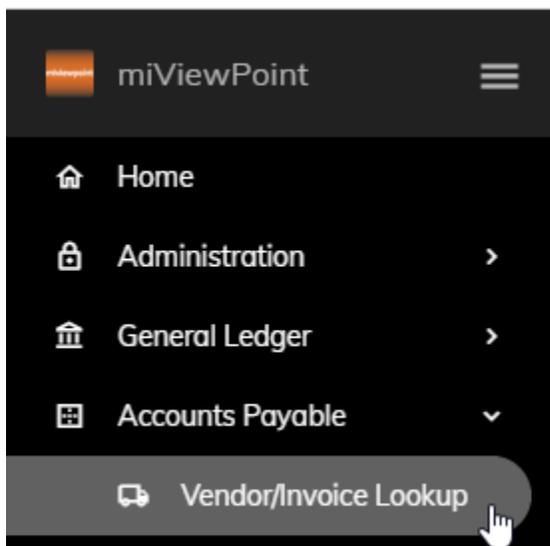
Journal Details					Journal Entries (JE)	
Period Date:						
419 (4/30/2019)						
Add attachments						
Journal			Approvals			
Drag a column header here to group by that column						
Date	Fmt Acct No	Title	Ref No	Description	Debit	Credit
4/30/2019	10-57-110	Salaries & Wages	1-1	Reclassify Wages	\$10,000.00	\$0.00
4/30/2019	10-54-110	Salaries & Wages	1-2	Reclassify Wages	\$0.00	(\$10,000.00)

Accounts Payable

The **Accounts Payable** menu provides you with the ability to view vendor transactions, upload invoice images, and review purchase order history. If some of these options are not listed in the **Accounts Payable** menu, the administrator has not given rights to view these.

Vendor/Invoice Lookup

The **Vendor/Invoice Lookup** provides you with the ability to lookup invoices that have been entered into Accounts Payable. To access the **Vendor/Invoice Lookup**, move your mouse to the left so that the menu slides out and select **Accounts Payable | Vendor/Invoice Lookup**.



The following lists the capabilities of the **Vendor/Invoice Lookup**.

Lookup Fields

You can find an invoice based on several criteria: **Vendor/Merchant Name/Number**, **Invoice Number**, **Keyword**, and/or **Check Number**. When you are done entering your criteria, click the **Search** button.

- **Vendor/Merchant Name/Number** – Type the vendor name, number, or merchant name into this field. As you type into this field, the closest matches will appear. You can then continue to type or click a selection. Alternatively, you can click the drop-down and select a vendor from the list.
- **Invoice Number** – If you know the invoice number you are trying to find, type the invoice number into this field.
- **Keyword** – You can type a keyword or keywords to search through all invoice descriptions. For example, if I type “file cabinets”, the search will find all vendors where file cabinets were purchased.

- **Check Number** – If you know the check number you are trying to find, type the check number into this field.

Vendor/Merchant Name/Number Anycity Office Supply	Invoice Number 99020011
Keyword file cabinets	Check Number 13508

Export All Data

You have the ability to export the data in the **Vendor/Invoice Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Journal Lookup** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Journal Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Amount** – This is the amount of the invoice.
- **Chk No** – This is the check number used to pay for the invoice.
- **Date** – This is the date of the invoice.
- **Input Date** – This is the date the invoice was entered into the system.
- **Invoice Number** – This is the number of the invoice utilized by the vendor.
- **Merchant Name** – This is the name of the vendor paid. For example, if payment was made to Visa for a purchase at Ace Lumber, Ace Lumber will appear in this field and Visa will appear in the **Vendor Name** field.
- **Payment Due Date** – This is the due date of the invoice entered into the system.
- **Rating** – This is the rating of the vendor entered into the system.
- **RemitAddress** – This is the address where the check was mailed.
- **Vendor Number** – This is the number of the vendor assigned by the system.
- **Vendor Name** – This is the name of the vendor.

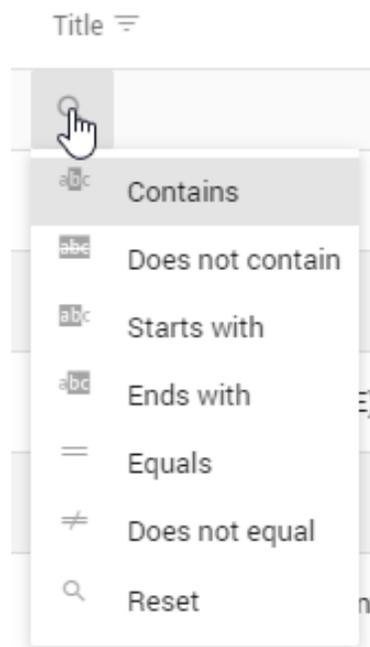
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “200” in the **Invoice No** filter, only those invoices with “200” in it will appear. No wildcards are necessary. The system will search through every part of the **Invoice No** in this example.

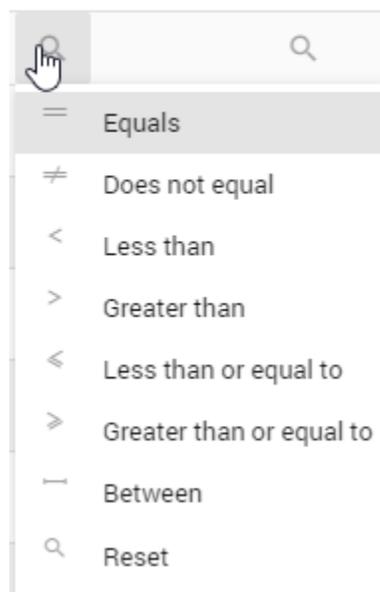
Drag a column header here to group by that column

Invoice No 	Date 	Vendor Name 
 200		
99020010	2/17/2019	Ancicity Office Supply
99020011	2/17/2019	Ancicity Office Supply
99020012	2/15/2019	Ancicity Office Supply

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Vendor/Merchant Name/Number
Chevron USA Inc. ✕

Invoice Number
Type an invoice number

Keyword
Type a keyword to search invoice detail descriptions

Check Number
Type a check number

Search
Clear Filters

Drag a column header here to group by that column ✕ 📄 🔍 Search...

Invoice No	Date	Vendor Name	Amount	Chk No
🔍	🔍	▼	🔍	🔍
49797	4/11/2019	Chevron USA Inc.	\$270.00	
99006471	4/1/2019	Chevron USA Inc.	\$270.00	13636
99005483	3/3/2019	Chevron USA Inc.	\$1,069.56	13565
990020035	2/18/2019	Chevron USA Inc.	\$939.00	13514

The following is the information that will appear in the drill-down based on what hyperlink you click:

- Invoice No** – Clicking on the **Invoice Number** will show details for that invoice. The details include description, account number, amount, check number, and more. You will only see those accounts listed that you have been granted access to. You can continue to drill-down by clicking on the **Chk No**. This field will be blank if the invoice has not been paid.

Accounts Payable Invoice
Chevron USA Inc. (250)

Invoice Number:	Invoice Date:	Invoice Amount:	Merchant Name:	Remit Address:
99006471	04/01/2019	\$270.00		PO Box 2001

Invoice
Approvals

Drag a column header here to group by that column 🗑️ 📄 🔍 Search...

Description	Acct No	Acct Title	Amount	Chk No
FUEL & OIL	10-50-255	Fuel & Oil	\$270.00	13636

- Chk No** – Clicking on the **Check Number** will show details for the check. The details include invoice numbers paid on this check, invoice date, check date, check amount, the month the check cleared the bank, and more. you can continue to drill-down by clicking on the **Invoice Number**.

Accounts Payable Check
Chevron USA Inc. (250)

Check Number:	Check Date:	Check Amount:	Cleared Month:
13636	04/11/2019	\$270.00	Not cleared

Drag a column header here to group by that column 🗑️ 📄 🔍 Search...

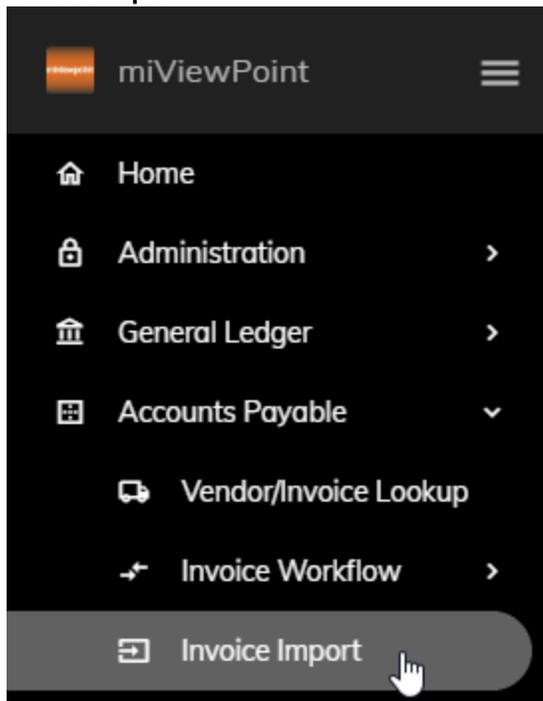
Invoice Number	Invoice Date	Amount
99006471	4/1/2019	\$270.00

Invoice Import

The **Invoice Import** provides the ability to attach a scanned image of the invoice after the invoice has been entered and processed.

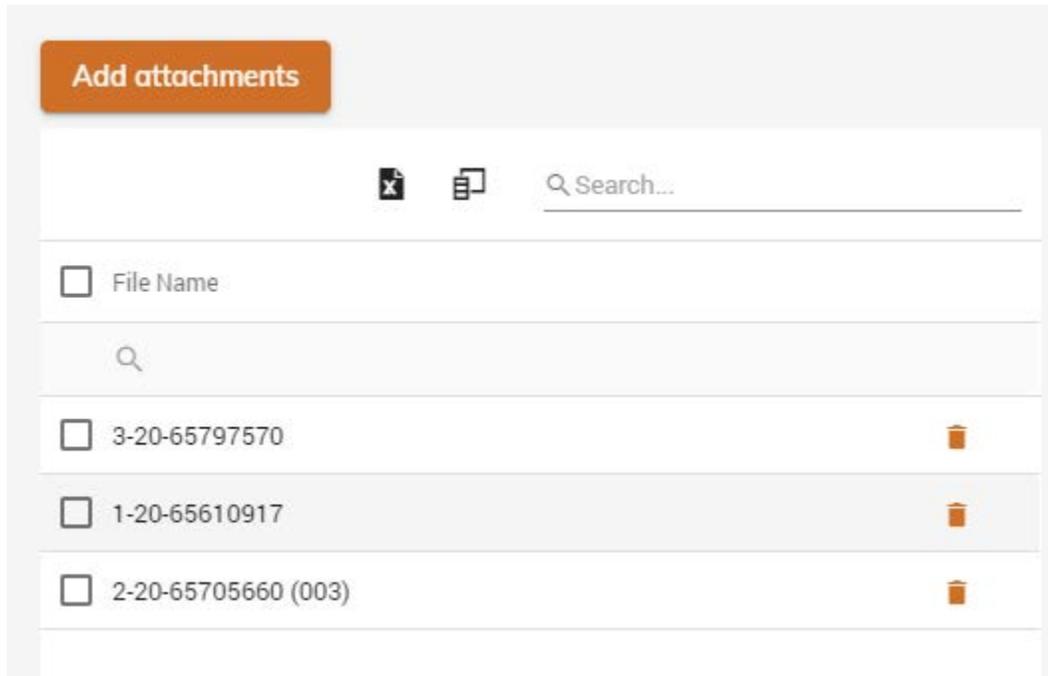
To attach an image of the invoice, follow these steps:

1. Move your mouse to the left so that the menu slides out. Then, select **Accounts Payable | Invoice Import**.



2. Click **Add attachments** at the top.

- Browse to find the invoices you want to attach. You can select more than one invoice by using the Shift and Control keys. Click **Open** when ready. Alternatively, if you have File Explorer or an email open, you can click and drag the file into the area that says **No data**.



- After the images have been added, click on any file. The invoice will be rendered on the right side of the screen and the check box to the left of the file name will be checked.
- You can then use the filter fields below the column headings to find the invoice you would like to attach the image to. For example, you can type the invoice number into the **Invoice No** filter field.

Invoice No	Date	Vendor Name	Amount	Chk No
234561	12/19/2019	METRO BUSINESS SUPPLIES	\$80.00	

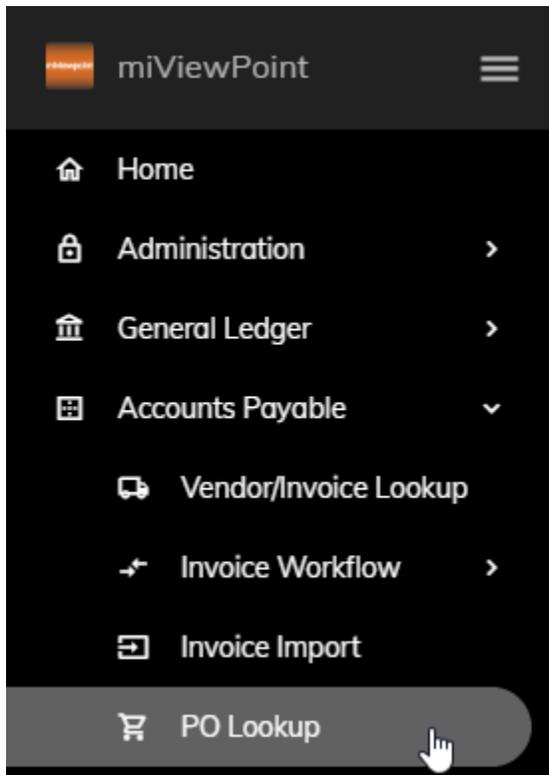
- Once you find the invoice, click on the appropriate line in the grid.
- Make sure the correct image from step 3 is checked. Click **Link**.

The image will now be viewable from **Account Lookup** and **Vendor/Invoice Lookup**.

- Repeat steps 4 – 7 for each image.

PO Lookup

The **PO Lookup** provides you with the ability to lookup purchase orders to view their status, the invoice tied to the purchase order, print the purchase order, and more. To access the **PO Lookup**, move your mouse to the left so that the menu slides out and select **Accounts Payable | PO Lookup**.



The following lists the capabilities of the **PO Lookup**.

Lookup Fields

You can find an invoice based on several criteria: **Vendor/Merchant Name/Number** and/or **PO Number**. When you are done entering your criteria, click the **Search** button.

- **Vendor/Merchant Name/Number** – Type the vendor name, number, or merchant name into this field. As you type into this field, the closest matches will appear. You can then continue to type or click a selection. Alternatively, you can click the drop-down and select a vendor from the list.
- **PO Number** – If you know the purchase order number you are trying to find, type the purchase order number into this field.

Vendor/Merchant Name/Number
Anycity Office Supply

PO Number
1124

Search Clear Filters

Export All Data

You have the ability to export the data in the **PO Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **PO Lookup** by adding or removing columns from the data grid.

Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **PO Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Adjustments** – This is the total amount of adjustments of the purchase order.
- **Date** – This is the date of the purchase order.
- **Invoice Total** – This is the total amount of invoices used to pay off the purchase order.
- **Open Amount** – This is the open amount of the purchase order. This is derived by taking the **PO PO No** – This is the number of the purchase order.
- **PO Total** – This is the total amount of the purchase order.
- **POType** – This is type of purchase order. There are two options: regular or blanket.
- **Print** – This will provide you with the ability to print an actual purchase order to provide to the vendor.
- **Total** minus the **Invoice Total** plus/minus the **Adjustments**.
- **Vendor Number** – This is the number of the vendor assigned by the system.
- **Vendor Name** – This is the name of the vendor.

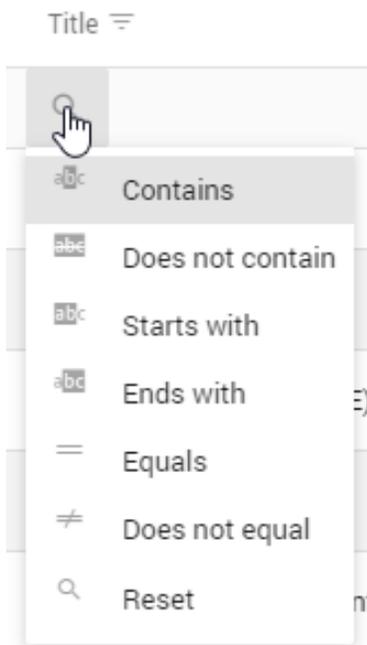
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “2/2/2019” in the **Date** filter, only those purchase orders dated “2/2/2019” will appear. No wildcards are necessary.

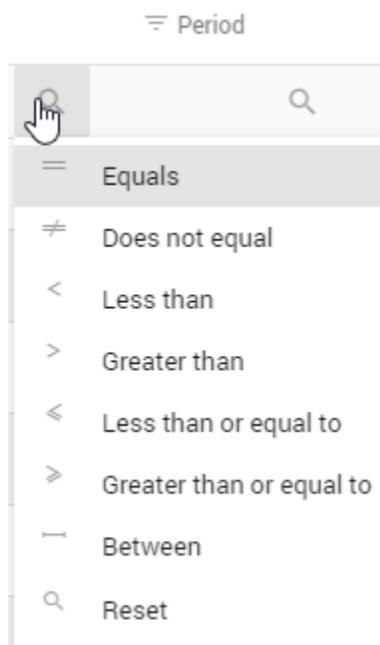
Drag a column header here to group by that column

PO No	Date	POType	Vendor Name
1092	2/2/2019	Regular	Anycity Office Supply
1093	2/2/2019	Regular	Anycity Office Supply
1094	2/2/2019	Regular	Anycity Office Supply

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Vendor/Merchant Name/Number								
Anycity Office Supply								
PO Number								
1124								
Search		Clear Filters						
Drag a column header here to group by that column								Search...
PO No	Date	POType	Vendor Name	PO Total	Invoice Total	Adjustments	Open A...	Print
1112	4/14/2019	Regular	Anycity Office Supply	\$712.55	\$582.55	(\$130.00)	\$0.00	Print
1113	4/14/2019	Regular	Anycity Office Supply	\$126.85	\$0.00	(\$126.85)	\$0.00	Print
1114	3/31/2019	Regular	Anycity Office Supply	\$1,200.00	\$1,198.00	(\$2.00)	\$0.00	Print
1124	3/15/2019	Blanket	Anycity Office Supply	\$4,500.00	\$0.00	\$0.00	\$4,500.00	Print
1092	2/2/2019	Regular	Anycity Office Supply	\$248.80	\$248.80	\$0.00	\$0.00	Print

The following is the information that will appear in the drill-down based on what hyperlink you click:

- Open Amount** – Clicking on the **Open Amount** will show details for that purchase order. The details include description, account number, amount, and more. You will only see those accounts listed that you have been granted access to. You can scroll down to see what specific invoices were used to pay off the purchase order.

Vendor/Merchant Name/Number
Anycity Office Supply

PO Number
1124

[Search](#) [Clear Filters](#)

Drag a column header here to group by that column ✕ 📄

PO No	Date	POType	Vendor Name	PO Total	Invoice Total	Adjustments	Open A...	Print
1112	4/14/2019	Regular	Anycity Office Supply	\$712.55	\$582.55	(\$130.00)	\$0.00	Print
1113	4/14/2019	Regular	Anycity Office Supply	\$126.85	\$0.00	(\$126.85)	\$0.00	Print
1114	3/31/2019	Regular	Anycity Office Supply	\$1,200.00	\$1,198.00	(\$2.00)	\$0.00	Print
1124	3/15/2019	Blanket	Anycity Office Supply	\$4,500.00	\$0.00	\$0.00	\$4,500.00	Print
1092	2/2/2019	Regular	Anycity Office Supply	\$248.80	\$248.80	\$0.00	\$0.00	Print
				Total: \$1198.00				

[Create Filter](#)

Drag a column header here to group by that column ✕ 📄

Description	PO No	Invoice No	Acct No	Acct Title	Amount	Chk No
Chamber Celebration Printing...	1114	022315	10-44-610	Miscellaneous Supplies	\$1,198.00	
					Total: \$1198.00	

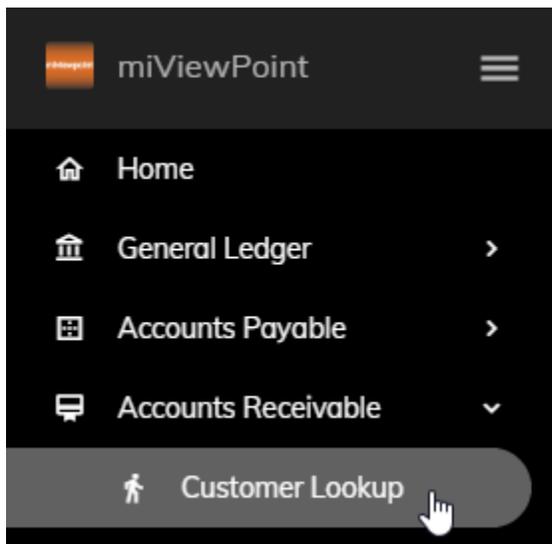
- Print** – Clicking the **Print** hyperlink will print a copy of the actual purchase order. Please note, this form may not be the same as the form that was printed from Accounts Payable.

Accounts Receivable

The **Accounts Receivable** menu provides you with the ability to view customer transactions and invoices outstanding to your organization by billing category. If some of these options are not listed in the **Accounts Receivable** menu, the administrator has not given rights to view these.

Customer Lookup

The **Customer Lookup** provides you with the ability to lookup a customer to view billing and payment history and see what invoices are outstanding. To access the **Customer Lookup**, move your mouse to the left so that the menu slides out and select **Accounts Receivable | Customer Lookup**.



The following lists the capabilities of the **Customer Lookup**.

Lookup Fields

You can find a customer based on **Customer Name/Number**. In addition, you can choose to see only those invoices that are open or outstanding. After selecting a customer, the grid will provide you with the transactions.

- **Customer Name/Number** – Type the customer name or number into this field. As you type into this field, the closest matches will appear. You can then continue to type or click a selection. Alternatively, you can click the drop-down and select a customer from the list.
- **Only Show Open Amounts** – Check this box if you would like to only see those invoices that are outstanding for that customer.

Customer

Allan, Cynthia (101) x

Only Show Open Amounts

Export All Data

You have the ability to export the data in the **Customer Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Customer Lookup** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Customer Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Amount** – This is the amount of the transaction.
- **Applied Amount** – This is the amount that has been applied to another transaction.
- **Balance** – This is the balance due from the customer after the transaction.
- **Category** – This defines what type of transaction it is.
- **Category Code** – This is the code of the category used as assigned by the system.
- **Cust No** – This is number of the customer.
- **Cust Name** – This is name of the customer.
- **Date** – This is the date of the transaction.
- **Description** – This is the description of the invoice or payment.
- **Due Date** – This is the due date of the invoice.
- **ReferenceNumber** – This is the invoice number or other reference number assigned by the system.
- **Type** – This is the type of the transaction. Types include Invoice, Payment, Credit Memo, and more.
- **Unpaid** – This is the amount of the invoice that is unpaid.

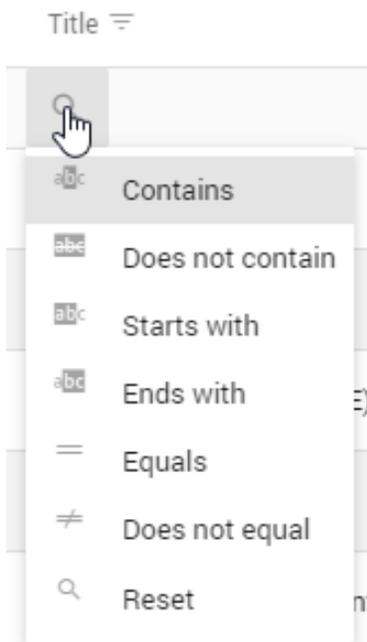
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “rec” in the **Category** filter, only those invoices with “rec” in it will appear. No wildcards are necessary. The system will search through every part of the **Category** in this example.

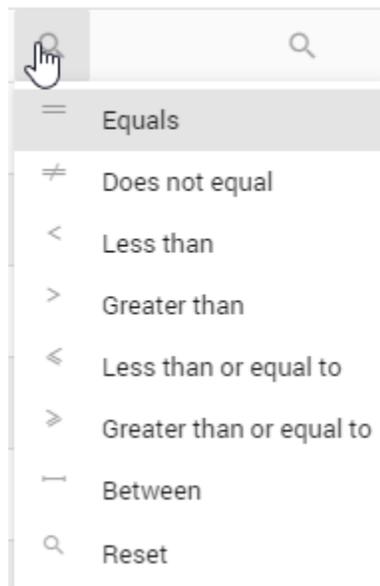
Drag a column header here to group by that column

Date	Type	Category
10/30/2018	Invoice	Recreation Center Use Fees
11/14/2018	Payment	Recreation Center Use Fees
11/29/2018	Invoice	Recreation Center Use Fees

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



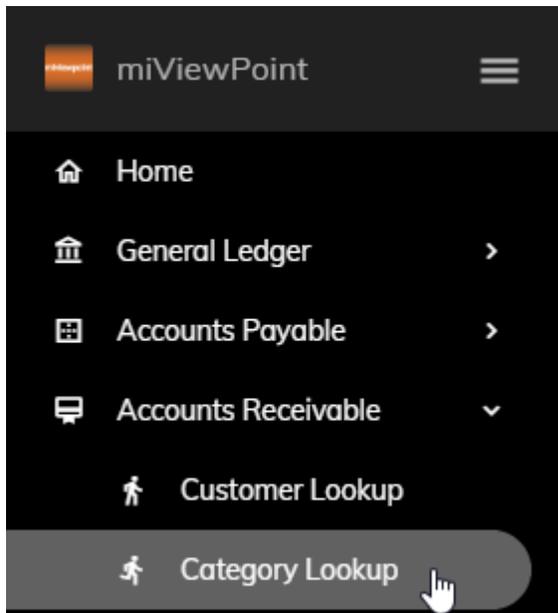
Filtering options for Text field



Filtering options for Number field

Category Lookup

The **Category Lookup** provides you with the ability to lookup what customers have outstanding invoices for a specific billing category. To access the **Category Lookup**, move your mouse to the left so that the menu slides out and select **Accounts Receivable | Category Lookup**.



The following lists the capabilities of the **Category Lookup**.

Lookup Fields

You can view outstanding invoices for a specific category by using the **Category** drop-down. In addition, you can choose to see only those invoices that are past due. After selecting a category, the grid will provide you with the transactions.

- **Category** – Type the category name into this field. As you type into this field, the closest matches will appear. You can then continue to type or click a selection. Alternatively, you can click the drop-down and select a customer from the list.
- **Only Show Past Due Amounts** – Check this box if you would like to only see those invoices that are past due on payment.

Export All Data

You have the ability to export the data in the **Category Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Category Lookup** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Category Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Amount** – This is the amount of the transaction.
- **Applied Amount** – This is the amount that has been applied to another transaction.
- **Category** – This defines what type of transaction it is.
- **Category Code** – This is the code of the category used as assigned by the system.
- **Cust Number** – This is number of the customer.
- **Customer Name** – This is name of the customer.
- **Date** – This is the date of the transaction.
- **Description** – This is the description of the invoice or payment.
- **Due Date** – This is the due date of the invoice.
- **ReferenceNumber** – This is the invoice number or other reference number assigned by the system.
- **Type** – This is the type of the transaction. Types include Invoice, Payment, Credit Memo, and more.
- **Unpaid** – This is the amount of the invoice that is unpaid.

Expand/Collapse Button

When you select a **Category**, a list of customers with invoices outstanding for that category will appear. You can click the **Expand/Collapse** button to expand the grid so that you see each outstanding invoice rather than just the name of the customer. You can also expand or collapse an individual customer by clicking on the right-pointing arrow to the left of the customer name.



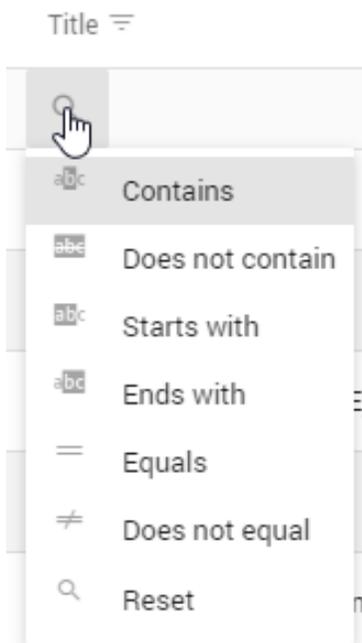
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “ron” in the **Customer Name** filter, only those customers with “ron” in it will appear. No wildcards are necessary. The system will search through every part of the **Customer** in this example.

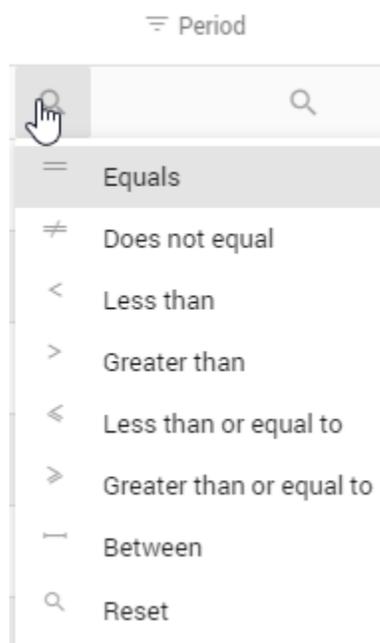
Drag a column header here to group by that column

Date	Type	Category
10/30/2018	Invoice	Recreation Center Use Fees
11/14/2018	Payment	Recreation Center Use Fees
11/29/2018	Invoice	Recreation Center Use Fees

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



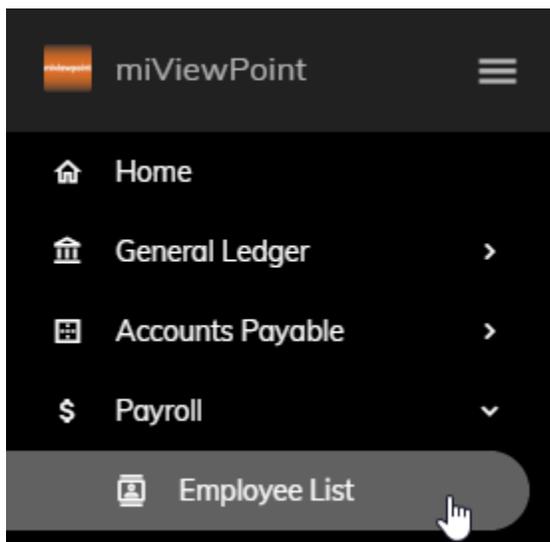
Filtering options for Number field

Payroll

The **Payroll** menu provides you with the ability to view employee pay, benefits, overtime, leave balances and more. If some of these options are not listed in the **Payroll** menu, the administrator has not given rights to view these.

Employee List

The **Employee List** provides you with the ability to see wages, overtime, expenses, and benefits for the employees you have access to. To access the **Employee List**, move your mouse to the left so that the menu slides out and select **Payroll | Employee List**.



The following lists the capabilities of the **Employee List**.

Lookup Fields

You can filter the employees that appear in the grid by **Department**, **Job Position**, **Status**, and/or **Employee Type**. In addition, you can choose to see **Terminated Employees** and view information for the **Current Year**, **Prior Year**, or for a date range. When you are done entering your criteria, click the **Search** button.

- **Department** – You can select a department from the drop-down. This is useful if you are in-charge of more than one department. Otherwise, all employees for all departments assigned to you will appear in the grid.

- **Job Position** – You can select a particular job position from the drop-down. Once selected, only those employees will appear in the grid.
- **Status** – You can select a status from the drop-down. Examples of status include full-time, part-time, temporary, and more. Once selected, only those employees will appear in the grid.
- **Employee Type** – You can select an employee type from the drop-down. Examples of employee types include hourly, salary, and more. Once selected, only those employees will appear in the grid.
- **Show Terminated** – Check this box if you would like to see employees that are no longer with your organization in the grid.
- **Date** – You have the ability to change what wages, benefits, etc. that you see in the grid. There are three (3) options: **Current Year**, **Prior Year**, or date range. If you would like to use a date range, click on the drop-down to select a **Start Check Issue Date** and an **End Check Issue Date**.

Department Police <input type="text" value="x"/>	Job Position Patrolman I <input type="text" value="x"/>
Status Full-Time <input type="text" value="x"/>	Employee Type Hourly <input type="text" value="x"/>
Show Terminated? <input checked="" type="checkbox"/>	
Date <input checked="" type="radio"/> Current Year <input type="radio"/> Prior Year	
Start Check Issue Date Select a start check issue date <input type="text"/>	End Check Issue Date Select an end issue date <input type="text"/>
<input type="button" value="Search"/> <input type="button" value="Clear Filters"/>	

Export All Data

You have the ability to export the data in the **Employee List** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Customer List** by adding or removing columns from the data grid.

Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Employee List** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

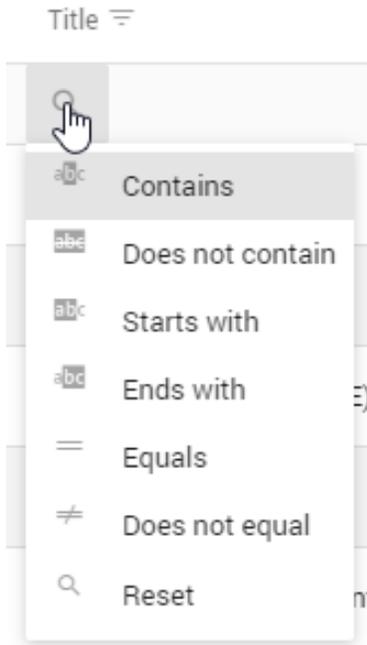
- **Department** – This is the department the employee is associated with.
- **Emp No** – This is the number of the employee as assigned in the system.
- **Employee Name** – This is the name of the employee.
- **Job Position** – This is the current position held by the employee with the organization.
- **Status** – This is the employment status of the employee (e.g. full-time, part-time).
- **Type** – This is the employment type of the employee (e.g. hourly, salary)
- **YTDGross** – This is the total wages paid to the employee.
- **YTD Overtime** – This is the total overtime paid to the employee.
- **YTD Expenses** – This is the total expenses paid to the employee.
- **YTD Benefits** - This is the total benefits paid by the employer on behalf of the employee.

Filtering

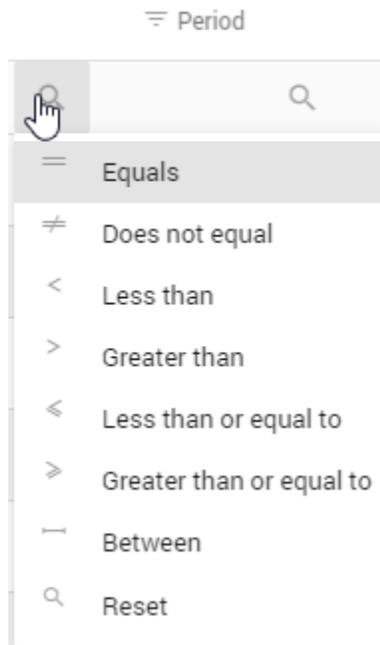
You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “gordon” in the **Employee Name** filter, only those employees with “Gordon” will appear. No wildcards are necessary. The system will search through every part of the **Employee Name** in this example.

Emp No	Employee Name	Department
55	Gordon, Natalie C	Police
105	Price, Gordon	Police

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Drag a column header here to group by that column							Search...
Emp No	Employee Name	Department	YTDGross	YTDOverTime	YTDExpenses	YTDBenefits	
35	Slade, Randy L	Police	\$28,484.19	\$0.00	\$0.00	\$12,279.43	
55	Gordon, Natalie C	Police	\$18,319.78	\$115.02	\$0.00	\$8,446.08	
60	McNeil, Annie	Police	\$3,695.50	\$31.50	\$0.00	\$360.75	
85	Ellison, Ray	Police	\$21,139.67	\$103.13	\$125.00	\$9,273.51	

The following is the information that will appear in the drill-down based on what hyperlink you click:

YTDGross – Clicking on the **YTDGross** will show more detail about that employee. Details include hourly rate, anniversary date, hire date, and more. In addition, in the grid you will see check number, hours, and gross pay for each pay period. You can click on any check number to see more details about that check.

Payroll Check
Gordon, Natalie C (55)

YTD Gross:	Hourly Rate:	Department:	Status:	Grade-Step:	Anniversary Date:	Hire Date:	Job Position:	Payroll Type:
\$18,319.78	\$10.58	Police	Full-Time	-	07/11/2012	07/11/2013	Animal Control	Salary

By Pay Period
By Pay Code

Drag a column header here to group by that column

☰
☰

Pay Period ☰	Chk No ☰	Hours ☰	Gross Pay ☰
6/28/2018	12430	6.5	\$817.13
12/3/2018	13196	0	\$100.00
6/29/2018	12501	80	\$809.11

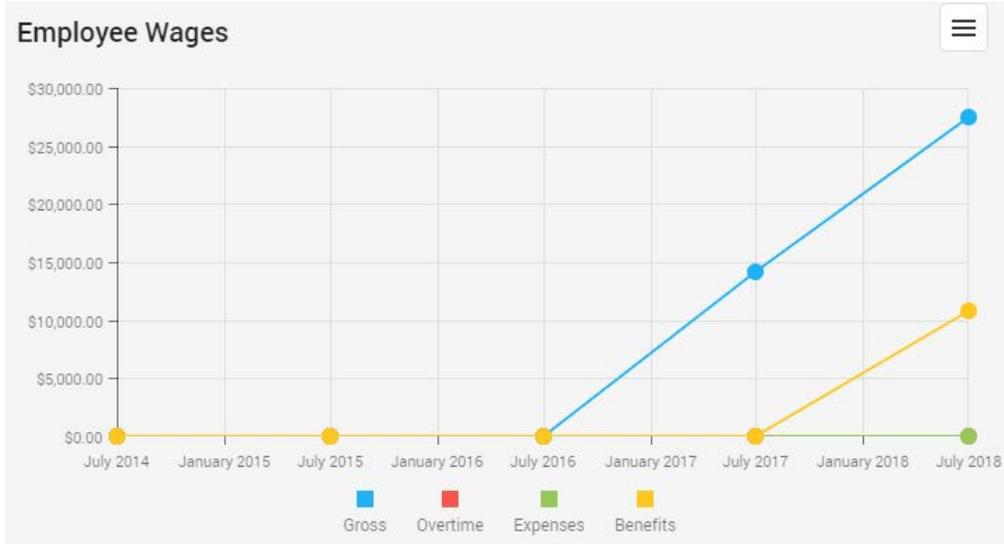
You also have the ability to see what has been paid to an employee **By Pay Code** rather than **By Pay Period**. To do this, click on the **By Pay Code** tab. You will then see a list of pay codes, their title, hours, and amount paid.

Payroll Check		Gordon, Natalie C (55)							
YTD Gross:	Hourly Rate:	Department:	Status:	Grade-Step:	Anniversary Date:	Hire Date:	Job Position:	Payroll Type:	
\$18,319.78	\$10.58	Police	Full-Time	-	07/11/2012	07/11/2013	Animal Control	Salary	
By Pay Period		By Pay Code 							
Drag a column header here to group by that column								Q Search...	
Pay Code	Title	Hours	Amount						
Q	Q	Q	Q						
85-0	Net Pay	0	(\$13,329.34)						
76-0	Federal Withholding Tax	0	(\$2,266.46)						
74-0	Social Security Tax	0	(\$1,135.75)						

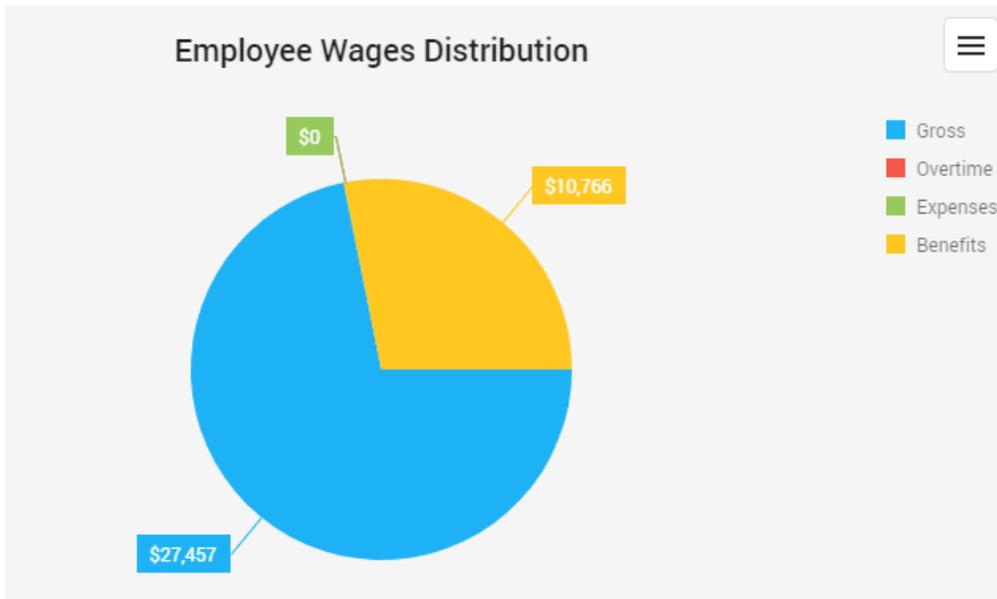
Graphs

By clicking on any employee in the grid, two graphs will generate: **Employee Wages** and **Employee Wage Distribution**.

The **Employee Wages** graph will show how an employee has been paid over time broken down by gross, overtime, expenses, and benefits. You can click on the exporting/printing button  for options to print or save the graph.

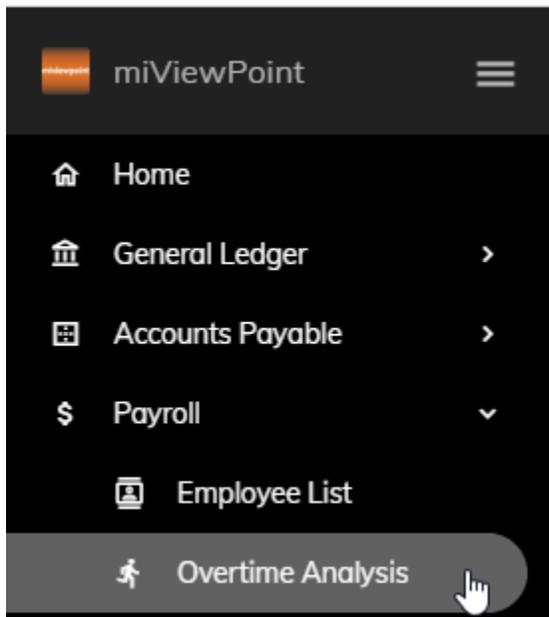


The **Employee Wages Distribution** graph will show a pie chart breaking down how much an employee's pay is gross, overtime, expenses, or benefits. You can click on the exporting/printing button  for options to print or save the graph.



Overtime Analysis

The **Overtime Analysis** provides you with the ability to see total overtime paid for the employees you have access to. To access the **Employee List**, move your mouse to the left so that the menu slides out and select **Payroll | Employee List**.



The following lists the capabilities of the **Overtime Analysis**.

Lookup Fields

You can filter the employees that appear in the grid by **Department** and **Pay Code**. In addition, you can view overtime for a **Check Issue Date** or for a **Date Range**. When you are done entering your criteria, click the **Search** button.

- **Department** – You can select a department from the drop-down. This is useful if you are in-charge of more than one department. Otherwise, all employees for all departments assigned to you will appear in the grid.
- **Pay Code** – You can select a particular overtime pay code from the drop-down. For example, if you only want to see how much has been paid in double-time, you can select that pay code from the drop-down. Once selected, only those employees will appear in the grid.
- **Date** – You have the ability to see how much overtime has been paid for a **Check Issue Date** or for a **Date Range**. To view a specific check date, click the **Check Date** radio button and select a date from the drop-down.

To view a date range, click the **Date Range** radio button and enter a **Start Check Issue Date** and an **End Check Issue Date**.

The screenshot shows a filter configuration interface. It includes two dropdown menus: 'Department' set to 'Police' and 'Pay Code' set to 'Overtime Pay'. Below these is a 'Date' section with two radio buttons: 'Check Issue Date' (unselected) and 'Date Range' (selected). Under 'Date Range', there are two date input fields: 'Start Check Issue Date' with the value '01/02/2019' and 'End Check Issue Date' with the value '05/30/2019'. At the bottom, there are two buttons: a blue 'Search' button and a red 'Clear Filters' button.

Export All Data

You have the ability to export the data in the **Overtime Analysis** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Overtime Analysis** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Overtime Analysis** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Amount** – This is the total overtime paid to the employee.
- **Department** – This is the department the employee is associated with.
- **Emp No** – This is the number of the employee as assigned in the system.
- **Employee Name** – This is the name of the employee.
- **Hours** – This is the total hours of overtime paid to the employee.

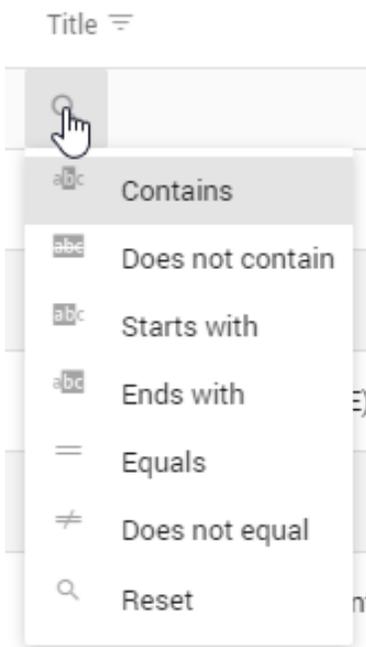
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “gordon” in the **Employee Name** filter, only those employees with “Gordon” will appear. No wildcards are necessary. The system will search through every part of the **Employee Name** in this example.

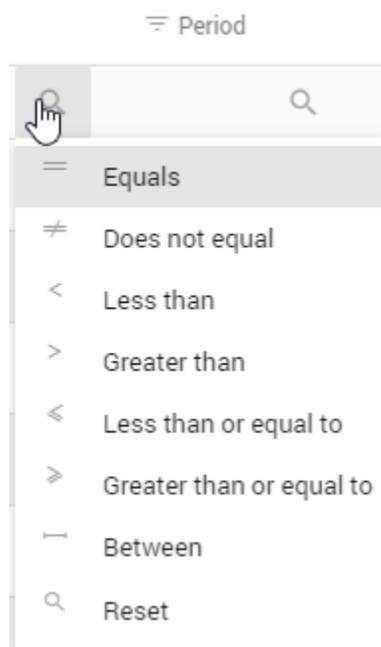
Drag a column header here to group by that column

≡ ↑ Emp No	Employee Name ≡	≡ Hour
Q	Q gordon	Q
55	Gordon, Natalie C	7.2

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Drag a column header here to group by that column				Q Search...
Emp No	Employee Name	Hours	Amount	
15	Morris, Sharon	13.5	\$192.39	
20	Spencer, Annette	11.75	\$199.15	
30	Austin, George	1.75	\$34.13	
35	Slade, Randy L	8.5	\$420.75	

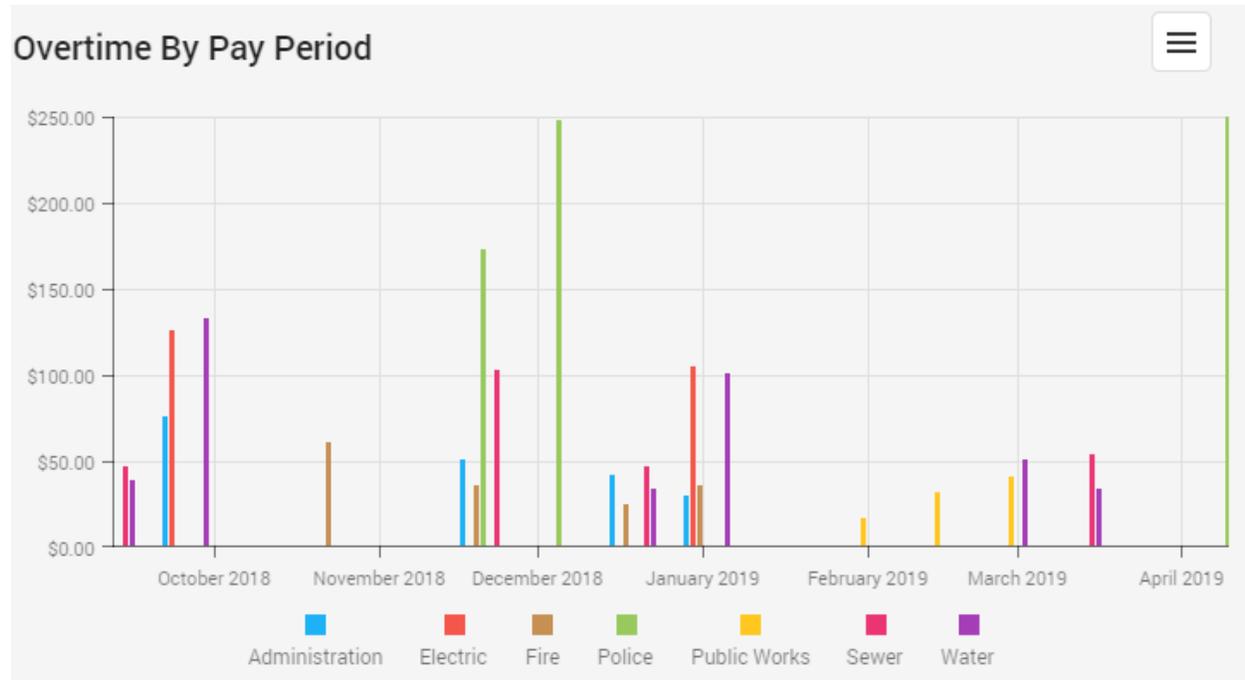
The following is the information that will appear in the drill-down based on what hyperlink you click:

Hours and Amount – Clicking on either the **Hours** or the **Amount** will show more detail about the overtime paid to that employee. Details include pay code, check issue date, hours, and amount paid.

Overtime Detail					
Department:					
Fire					
Drag a column header here to group by that column					
Emp No	Employee Name	PayCode	Check Iss...	Hours	Amount
15	Morris, Sharon	2-0	9/12/2018	2.50	\$35.63
15	Morris, Sharon	2-0	10/24/2018	4.25	\$60.56
15	Morris, Sharon	2-0	11/21/2018	2.50	\$35.63
15	Morris, Sharon	2-0	12/19/2018	1.75	\$24.94
15	Morris, Sharon	2-0	1/2/2019	2.50	\$35.63

Graphs

A bar graph will generate showing how much overtime has been paid over time if you using a **Date Range**. This graph will show a separate bar for each department.

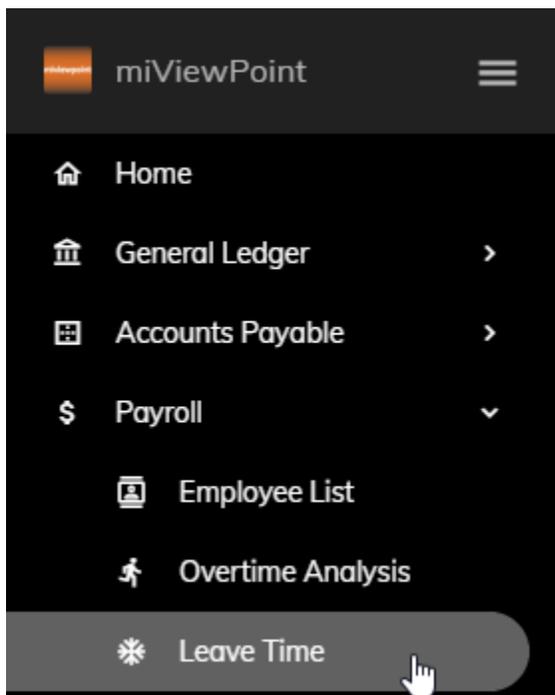


In addition, you have the ability to drill-down from the graph itself by clicking on any bar. By clicking on a bar, a pop-up will appear showing you the pay code, check issue date, hours, and amount for each employee that makes-up that bar in the graph.

You can click on the exporting/printing button  for options to print or save the graph.

Leave Time

Leave Time provides you with the ability to see leave for the employees you have access to. To access **Leave Time**, move your mouse to the left so that the menu slides out and select **Payroll | Employee List**.



The following lists the capabilities of **Leave Time**.

Lookup Fields

You can filter the employees that appear in the grid by **Department** and **Leave Time**. In addition, you can view leave time for the **Current Year**, **Prior Year**, or for a **Date Range**. When you are done entering your criteria, click the **Search** button.

- **Department** – You can select a department from the drop-down. This is useful if you are in-charge of more than one department. Otherwise, all employees for all departments assigned to you will appear in the grid.
- **Leave Time** – You can select a particular leave time pay code from the drop-down. For example, if you only want to see how much sick leave employees have, you can select that leave time pay code from the drop-down. Once selected, only those employees will appear in the grid.

- **Date** – You have the ability to see how much leave employees have for the **Current Year**, **Prior Year**, or for a **Date Range**. To view leave balances for any of these, click the appropriate radio button. If you select the **Date Range** radio button, you will need to enter a **Start Check Issue Date** and an **End Check Issue Date**.

Department: Police

Leave Time: Vacation - Fixed Hours (301)

Date: Current Year Prior Year Date Range

Search Clear Filters

Export All Data

You have the ability to export the data in the **Leave Time** grid to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Leave Time** grid by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Leave Time** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Beginning** – This is the beginning balance for the date range specified.
- **EmployeeID** – This is the id assigned by the system for that employee.
- **Emp No** – This is the number of the employee as assigned in the system.
- **Employee Name** – This is the name of the employee.
- **Department** – This is the department the employee is associated with.
- **DepartmentID** – This is the id assigned by the system for that department.
- **Earned** – This is the amount of leave earned for the date range specified.
- **Email** – This is the employee’s email address.
- **Ending** – This is the ending balance for the ending date range specified.
- **Leave Rate** – This is the title of the leave (e.g. vacation, sick).
- **LeaveRateID** – This is the id assigned by the system for that leave rate.
- **PayCode** – This is the pay code as assigned within payroll.
- **PC Title** – This is the pay code’s title.
- **Rate** – This is the employee’s hourly rate of pay.
- **Used** – This is the amount of leave used for the date range specified.

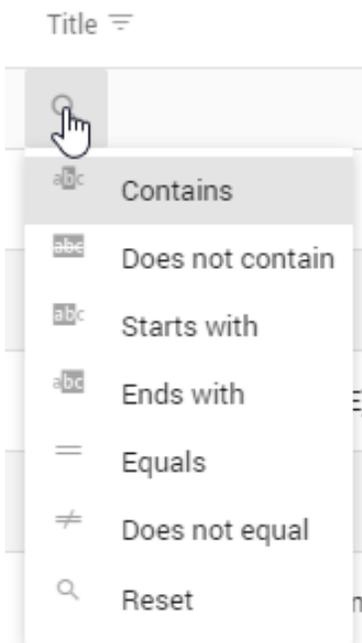
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “gordon” in the **Employee Name** filter, only those employees with “Gordon” will appear. No wildcards are necessary. The system will search through every part of the **Employee Name** in this example.

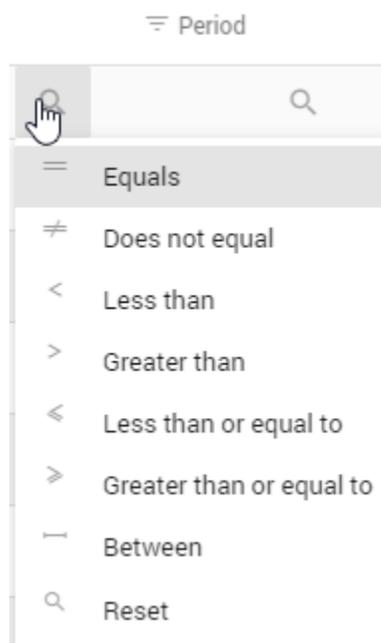
Drag a column header here to group by that column

Emp No	Employee Name	Leave Rate
55	Gordon, Natalie C	FMLA
55	Gordon, Natalie C	Holiday - 1
55	Gordon, Natalie C	Comp Tim
55	Gordon, Natalie C	Vacation -
55	Gordon, Natalie C	Sick Leave
105	Price, Gordon	FMLA

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Drag a column header here to group by that column ✖ 📄 🔍 Search...

↑ Emp No	Employee Name	Leave Rate	Beginning	Earned	Used	Ending
35	Slade, Randy L	Vacation - Fixed Hours	31.50	97.02	70.00	58.52
55	Gordon, Natalie C	Vacation - Fixed Hours	5.75	117.02	48.51	74.26
85	Ellison, Ray	Vacation - Fixed Hours	0.00	110.88	8.00	102.88
105	Price, Gordon	Vacation - Fixed Hours	0.00	97.02	32.00	65.02

The following is the information that will appear in the drill-down based on what hyperlink you click:

Employee Name and Used – Clicking on either the **Employee Name** or the **Used** will show more detail about the leave hours for that employee by pay period. Details include pay period date, pay code title, earned, used, and ending.

Leave Time Detail
Slade, Randy L

Pay Code: Department: Send Detail to Employee

Send

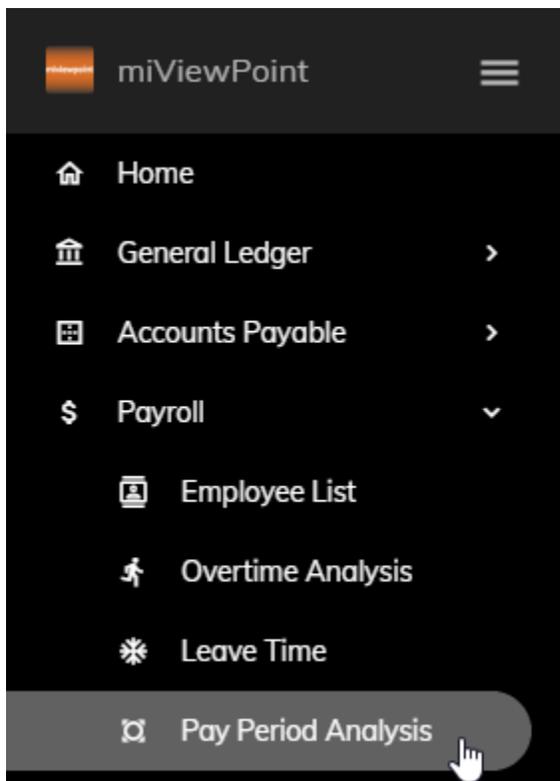
Drag a column header here to group by that column ✖ 📄 🔍 Search...

Date	PayCode	Title	Earned	Used	Ending
9/26/2018	3-0	Vacation Pay	4.62	0.00	17.84
7/18/2018	3-0	Vacation Pay	4.62	0.00	18.74
10/10/2018	3-0	Vacation Pay	4.62	0.00	22.46
8/1/2018	3-0	Vacation Pay	4.62	0.00	23.36
10/24/2018	3-0	Vacation Pay	4.62	0.00	27.08

You do have the ability to send this summary to the employee by clicking the **Send** button at the top of the drill-down screen.

Pay Period Analysis

The **Pay Period Analysis Time** provides you with the ability to see employee pay charged to the accounts you have access to by pay period or date range. To access the **Pay Period Analysis**, move your mouse to the left so that the menu slides out and select **Payroll | Pay Period Analysis**.



The following lists the capabilities of the **Pay Period Analysis**.

Lookup Fields

You can view information for a specific **Pay Period** or for a **Date Range**. When you are done entering your criteria, click the **Search** button.

- **Date** – You have the ability to specify the **Pay Period** or **Pay Period End Date Range**. To view a specific pay period or date range, click the appropriate radio button. If you select the **Pay Period** radio button, you will need to select a pay period end date from the drop-down. If you select the **Pay Period End Date Range** from the enter a **Start Check Issue Date** and an **End Check Issue Date**.

Export All Data

You have the ability to export the data in the **Pay Period Analysis** grid to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Pay Period Analysis** grid by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Pay Period Analysis** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Acct Hdr** – This is the group the account belongs to. Normally, the group is the Department name.
- **AccountID** – This is the reference number of the account behind the scenes in the software.
- **Acct No** – This is the formatted account number.
- **Account No** – This is the unformatted account number. This will have the same number as the default Account No in the grid but it will not contain any dashes or periods that format your account numbers.
- **Benefits** - This is the total benefits charged to the account number.
- **Expense** – This is the total expenses charged to the account number.
- **Gross Regular** – This is the total wages charged to the account number.
- **Gross Overtime** – This is the total overtime charged to the account number.
- **Gross Misc** – This is the total miscellaneous wages charged to the account number.
- **Title** – This is the title given to the account within the General Ledger.
- **Total** – This is the total charged to the account number.

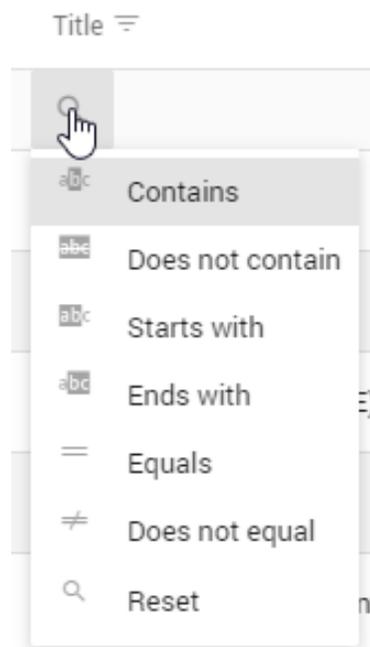
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “sal” in the **Title** filter, only those accounts with “sal” will appear. No wildcards are necessary. The system will search through every part of the **Title** in this example.

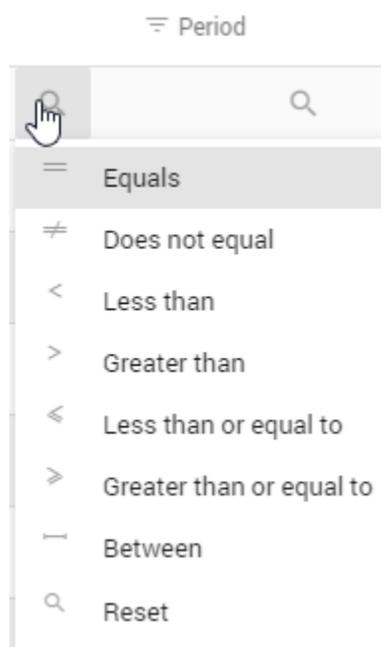
Drag a column header here to group by that column

Acct Hdr	Acct No	Title	Gros
Q	Q	Q sal	Q
PATROL	10-50-110	Salaries & Wages	
POLICE DEPART...	10-54-110	Salaries & Wages	\$
FIRE DEPARTME...	10-57-110	Salaries & Wages	

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Acct Hdr	Acct No	Title	Gross Regular	Gross Overtime	Gross Misc	Expense	Benefits	Total
PATROL	10-50-110	Salaries & Wages	\$915.38	\$0.00	\$0.00	\$0.00	\$0.00	\$915.38
PATROL	10-50-130	Employee Benefits	\$0.00	\$0.00	\$0.00	\$0.00	\$536.65	\$536.65
POLICE DEPART...	10-54-110	Salaries & Wages	\$5,726.15	\$249.65	\$450.00	\$0.00	\$0.00	\$6,425.80
POLICE DEPART...	10-54-130	Employee Benefits	\$0.00	\$0.00	\$0.00	\$0.00	\$3,072.45	\$3,072.45
POLICE DEPART...	10-54-230	Travel & Training	\$0.00	\$0.00	\$0.00	\$328.75	\$0.00	\$328.75
FIRE DEPARTME...	10-57-110	Salaries & Wages	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$500.00
FIRE DEPARTME...	10-57-130	Employee Benefits	\$0.00	\$0.00	\$0.00	\$0.00	\$40.10	\$40.10

The following is the information that will appear in the drill-down based on what hyperlink you click:

Gross Regular – Clicking on **Gross Regular** will show all regular wages charged to this account. The drill-down will show Employee, pay code, hours, rate, amount, and more.

Transactions		10-54-110 - Salaries & Wages						
Pay Period:								
03/22/2019 - 04/04/2019								
Employee...	Employee Name	Pa...	PC Desc	Cate...	Hours	Rate	Amount	
60	McNeil, Annie	1-0	Regular Pay	Gross	40	\$6.00	\$240.00	
55	Gordon, Natalie C	1-0	Regular Pay	Gross	80	\$10.58	\$846.15	
85	Ellison, Ray	1-0	Regular Pay	Gross	80	\$12.50	\$1,000.00	
105	Price, Gordon	1-0	Regular Pay	Gross	80	\$12.50	\$1,000.00	
35	Slade, Randy L	1-0	Regular Pay	Gross	80	\$33.00	\$2,640.00	

Gross Overtime – Clicking on **Gross Overtime** will show all overtime wages charged to this account. The drill-down will show Employee, pay code, hours, rate, amount, and more.

Transactions		10-54-110 - Salaries & Wages					
Pay Period:							
03/22/2019 - 04/04/2019							
Drag a column header here to group by that column				 		Search...	
Employee...	Employee Name	Pa... ↑	PC Desc	Cate...	Hours	Rate	Amount
Q	Q	Q	Q	Q	Q	Q	Q
60	McNeil, Annie	2-0	Overtime Pay	Gross	3.5	\$9.00	\$31.50
85	Ellison, Ray	2-0	Overtime Pay	Gross	5.5	\$18.75	\$103.13
55	Gordon, Natalie C	2-0	Overtime Pay	Gross	7.25	\$15.87	\$115.02

Expenses– Clicking on **Expenses** will show all employee expenses, like mileage, charged to this account. The drill-down will show Employee, pay code, hours, rate, amount, and more.

Transactions		10-54-230 - Travel & Training					
Pay Period:							
03/22/2019 - 04/04/2019							
Drag a column header here to group by that column				 		Search...	
Employee...	Employee Name	Pa... ↑	PC Desc	Cate...	Hours	Rate	Amount
Q	Q	Q	Q	Q	Q	Q	Q
85	Ellison, Ray	21-0	Travel Reimbursment	Expense	0	\$0.00	\$125.00
105	Price, Gordon	21-0	Travel Reimbursment	Expense	0	\$0.00	\$203.75

Benefits – Clicking on **Benefits** will show all employee benefits charged to this account. The drill-down will show Employee, pay code, amount, and more.

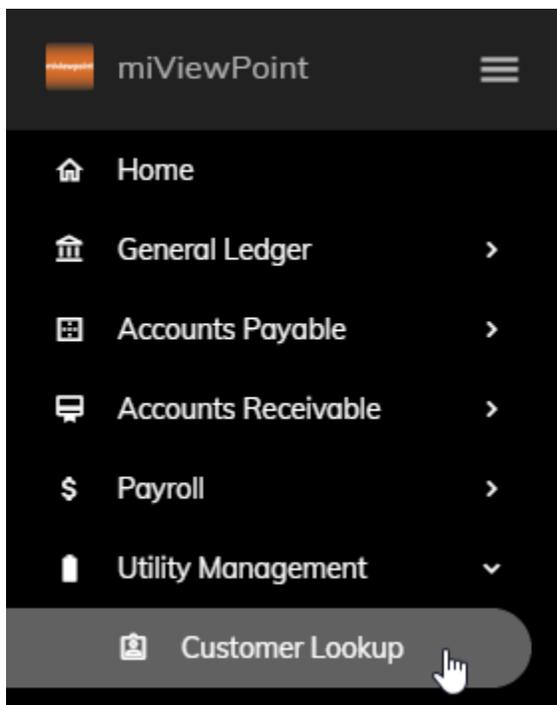
Transactions		10-54-130 - Employee Benefits			
Pay Period:					
03/22/2019 - 04/04/2019					
Drag a column header here to group by that column				  <input type="text" value="Search..."/>	
Employee...	Employee Name	Pa... ↑	PC Desc	Category	Amount
<input type="text" value="Q"/>	<input type="text" value="Q"/>	<input type="text" value="Q"/>	<input type="text" value="Q"/>	<input type="text" value="Q"/>	<input type="text" value="Q"/>
35	Slade, Randy L	74-0	Social Security Tax	Tax	\$163.68
35	Slade, Randy L	75-0	Medicare Tax	Tax	\$38.28
55	Gordon, Natalie C	90-0	PERA	Informational	\$83.53
85	Ellison, Ray	90-0	PERA	Informational	\$108.90
105	Price, Gordon	90-0	PERA	Informational	\$112.97

Utility Management

From the Utility Management menu, you can lookup limited customer information.

Customer Lookup

The **Customer Lookup** provides you with the ability to lookup utility customers to view billing and payment history along with consumption. To access the **Customer Lookup**, move your mouse to the left so that the menu slides out and select **Utility Management | Customer Lookup**.



The following lists the capabilities of the **Customer Lookup**.

Lookup Fields

You can find a customer based on several criteria: **Customer Name/Number** and/or **Service Address**. In addition, you can choose to see terminated customers. When you are done entering your criteria, click the **Search** button.

- **Customer Name/Number** – Type the customer name or number into this field. As you type into this field, the closest matches will appear. You can then continue to type or click a selection. Alternatively, you can click the drop-down and select a customer from the list.
- **Service Address** – Type the service address into this field. As you type into this field, the closest match will appear. You can then continue to type or click a selection. You have the ability to start typing the street name and it will show all addresses on that street for you to select.
- **Show Terminated?** – Check this box if you would like to see customers that are no longer active.

Export All Data

You have the ability to export the data in the **Customer Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Customer Lookup** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Customer Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Cust Address 1** – This is the mailing address 1 of the customer.
- **Cust Address 2** – This is the mailing address 2 of the customer.
- **Cust City** – This is the city of where the utility bill is mailed.
- **Cust Name** – This is name of the customer.
- **Cust No** – This is number of the customer.
- **Cust State** – This is the state of where the utility bill is mailed.
- **Cust Tele 1** – This is the telephone number for the customer.
- **Cust Zip** – This is the zip code of where the utility bill is mailed.
- **Final Bill Date** – If the customer has been terminated, this is the final bill date.

- **Landlord Name** – If the service address is a tenant property, this is the landlord that owns the property.
- **Landlord Phone** - If the service address is a tenant property, this is the landlord’s phone number.
- **Latitude** – This is the latitude of the service address.
- **ParcelID** – This is the parcel number for the service address.
- **Service Address** – This is the service address of the customer.
- **Service City** – This is the city of the service address.
- **Service State** – This is the state of the service address.
- **Service Zip** – This is the zip code of the service address.

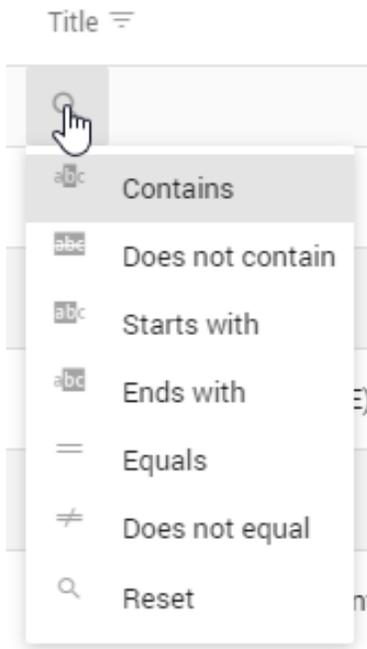
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “pali” in the **Service Address** filter, only those service addresses with “pali” in it will appear. No wildcards are necessary. The system will search through every part of the **Service Address** in this example.

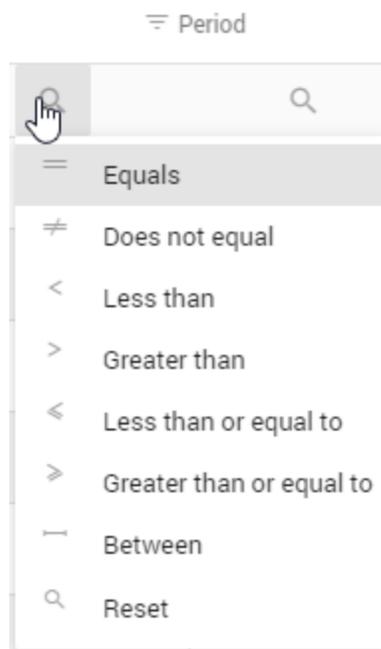
Drag a column header here to group by that column

<input type="checkbox"/>	☰ ↑ Cust No	Cust Name ☰	Service Address ☰
	🔍	🔍	🔍 pali
<input type="checkbox"/>	214500	Spencer Properties	865 Palisades Dr
<input type="checkbox"/>	214501	Richardson, David T.	865 Palisades Dr
<input type="checkbox"/>	214601	Clemens, Gordon F.	840 Palisades Dr
<input type="checkbox"/>	214702	Welling, Martin E.	791 Palisades Dr

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



Filtering options for Text field



Filtering options for Number field

Drill-Down

Fields within the grid that appear in a blue or red font are hyperlinks. These hyperlinks will allow you to drill-down to get more information. Depending upon what hyperlink you click on, the information provided in the drill-down will vary.

Drag a column header here to group by that column

<input type="checkbox"/>	≡ ↑ Cust No	Cust Name ≡	Service Address ≡
<input type="checkbox"/>	214500	Spencer Properties	865 Palisades Dr
<input type="checkbox"/>	214501	Richardson, David T.	865 Palisades Dr
<input type="checkbox"/>	214601	Clemens, Gordon F.	840 Palisades Dr
<input type="checkbox"/>	214702	Welling, Martin E.	791 Palisades Dr
<input type="checkbox"/>	214801	Donaldson, Kira	772 Palisades Dr
<input type="checkbox"/>	214901	Bates, William S.	733 Palisades Dr

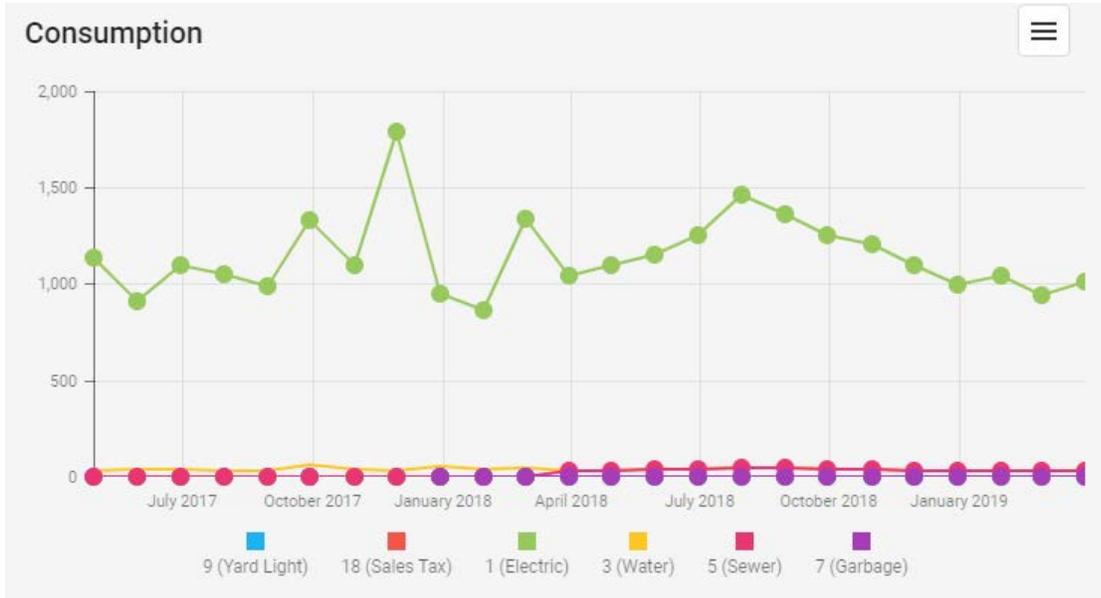
The following is the information that will appear in the drill-down based on what hyperlink you click:

- **Cust No** – Clicking on the **Customer Number** will show billing and payment details for that customer. The details include date, type of transaction, service, quantity billed, amount, and more.

Transactions				Spencer Properties (214500)		
Service Address:	Mailing Address:	Parcel ID:	Landlord:			
865 Palisades Dr Anycity, WI 88888	1815 S State St Anywhere, WI 99999	632-2734-864-0	Spencer Properties			
Drag a column header here to group by that column						<input type="text" value="Search..."/>
Date ↓ ≡	Type ≡	Ref No ≡	Service ≡	Qty Billed ≡	Description ≡	Amount ≡
3/25/2019	Billing	4	Sales Tax	0	Automatic Billing	\$1.04
3/25/2019	Billing	4	Sewer	0	Automatic Billing	\$6.00
3/25/2019	Billing	2	Water	37	Metered Entry	\$13.40
3/25/2019	Billing	1	Electric	472	Metered Entry	\$34.64
3/23/2019	Payment	3	Electric	0	Utility Payment	(\$38.08)

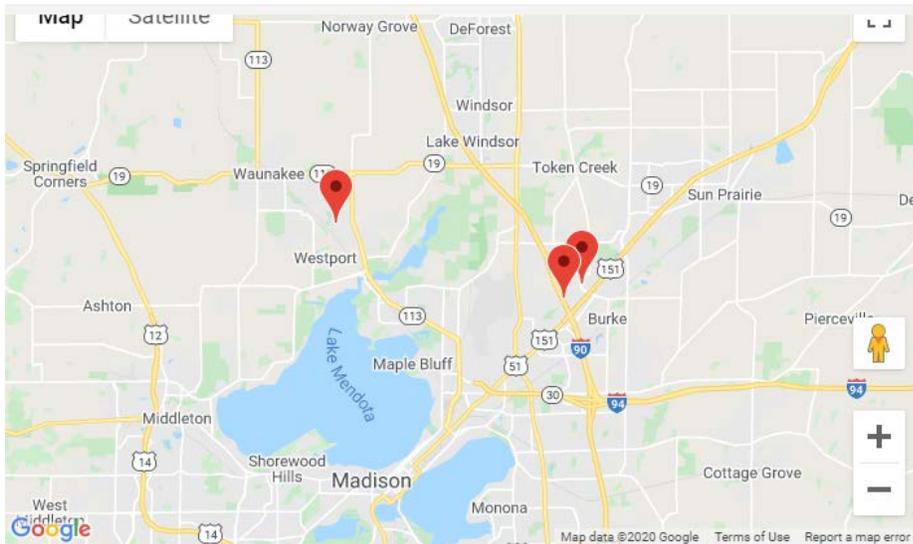
Graphs

If you click on a customer in the grid, a **Consumption** trend graph will generate showing how much consumption has been used by the customer over the past two (2) years by service.



You can remove services from the graph by clicking on any service name in the legend.

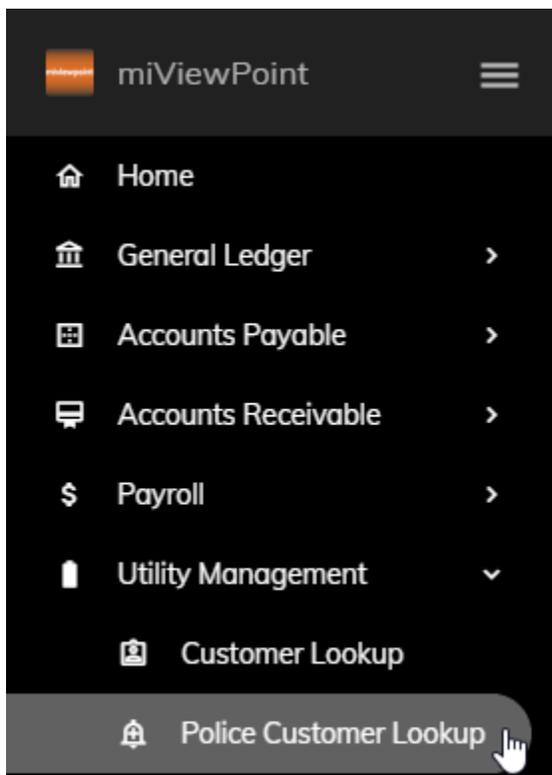
In addition, clicking the check box next to any customer or customers will place pins on a Google map.



You can click on the exporting/printing button  for options to print or save the graph.

Police Customer Lookup

The **Police Customer Lookup** provides you with the ability to lookup basic information related to utility customers. This view was meant for dispatch to simply view who the active resident is at a service address along with their telephone number and other information. To access the **Police Customer Lookup**, move your mouse to the left so that the menu slides out and select **Utility Management | Police Customer Lookup**.



The following lists the capabilities of the **Police Customer Lookup**.

Lookup Fields

You can find a customer based on **Customer Name/Number**. When you are done entering your criteria, click the **Search** button.

- **Customer Name/Number** – Type the customer name or number into this field. As you type into this field, the closest matches will appear. You can then continue to type or click a selection. Alternatively, you can click the drop-down and select a customer from the list.

Export All Data

You have the ability to export the data in the **Police Customer Lookup** to Excel. Simply, click the **Export** button  found on the right side of the screen. Depending upon what browser you are using, you may have a couple more steps to follow to export the data into Excel.

Column Chooser

You have the ability to customize the **Customer Lookup** by adding or removing columns from the data grid. Simply, click the **Column Chooser** button  found on the right side of the screen. A pop-up will appear providing you with a list of additional columns that can be added to the grid. Add a column by clicking and dragging it into the appropriate place in the **Customer Lookup** grid. Alternatively, you can remove a column by clicking and dragging the column from the grid back into the **Column Chooser** list. The following are the columns available and a brief description of each:

- **Cust Address 1** – This is the mailing address 1 of the customer.
- **Cust Address 2** – This is the mailing address 2 of the customer.
- **Cust City** – This is the city of where the utility bill is mailed.
- **Cust Name** – This is name of the customer.
- **Cust State** – This is the state of where the utility bill is mailed.
- **Cust Tele 1** – This is the telephone number for the customer.
- **Cust Zip** – This is the zip code of where the utility bill is mailed.
- **Land Address 1** – If the service address is a tenant property, this is the landlord's address.
- **Land Address 2** – If the service address is a tenant property, this is the landlord's address.
- **Land City** – If the service address is a tenant property, this is the landlord's city.
- **Land State** – If the service address is a tenant property, this is the landlord's state.
- **Land Zip** – If the service address is a tenant property, this is the landlord's zip.
- **Landlord** – If the service address is a tenant property, this is the landlord that owns the property.
- **Landlord Tele** – If the service address is a tenant property, this is the landlord's phone number.
- **Notes** – This will show any notes associated with the service location.
- **ParcelID** – This is the parcel number for the service address.
- **Service Address** – This is the service address of the customer.
- **Service City** – This is the city of the service address.
- **Service State** – This is the state of the service address.
- **Service Zip** – This is the zip code of the service address.

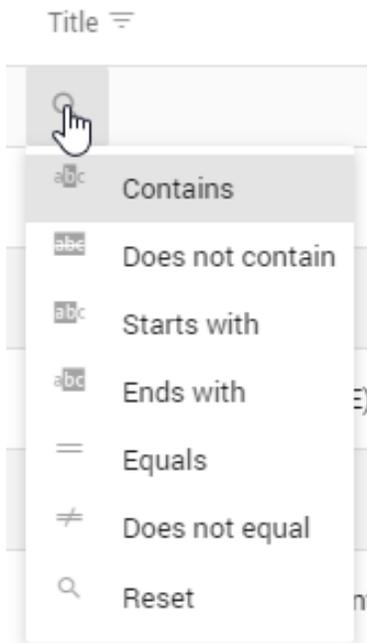
Filtering

You can filter the grid by typing in the space below the column headings. As you type, the grid will filter to only show what matches. For example, if you type “pali” in the **Service Address** filter, only those service addresses with “pali” in it will appear. No wildcards are necessary. The system will search through every part of the **Service Address** in this example.

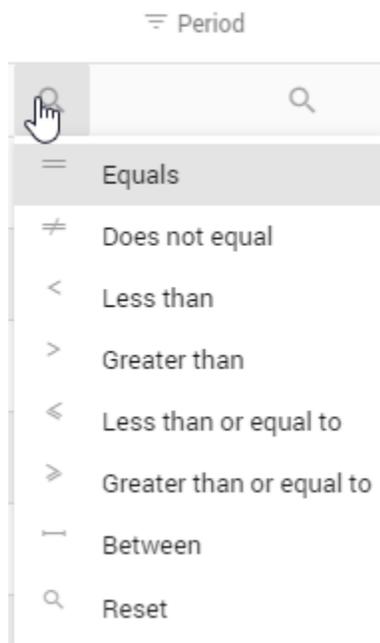
Drag a column header here to group by that column

<input type="checkbox"/>	Cust Name	Service Address	S
	<input type="text" value=""/>	<input type="text" value="pali"/>	C
<input type="checkbox"/>	Spencer Properties	865 Palisades Dr	A
<input type="checkbox"/>	Bates, William S.	733 Palisades Dr	A
<input type="checkbox"/>	Donaldson, Kira	772 Palisades Dr	A
<input type="checkbox"/>	Welling, Martin E.	791 Palisades Dr	A
<input type="checkbox"/>	Clemens, Gordon F.	840 Palisades Dr	A

Additional filtering capabilities exist depending upon the type of column that it is. You can access these additional capabilities by hovering over the magnifying glass at the top of any column.



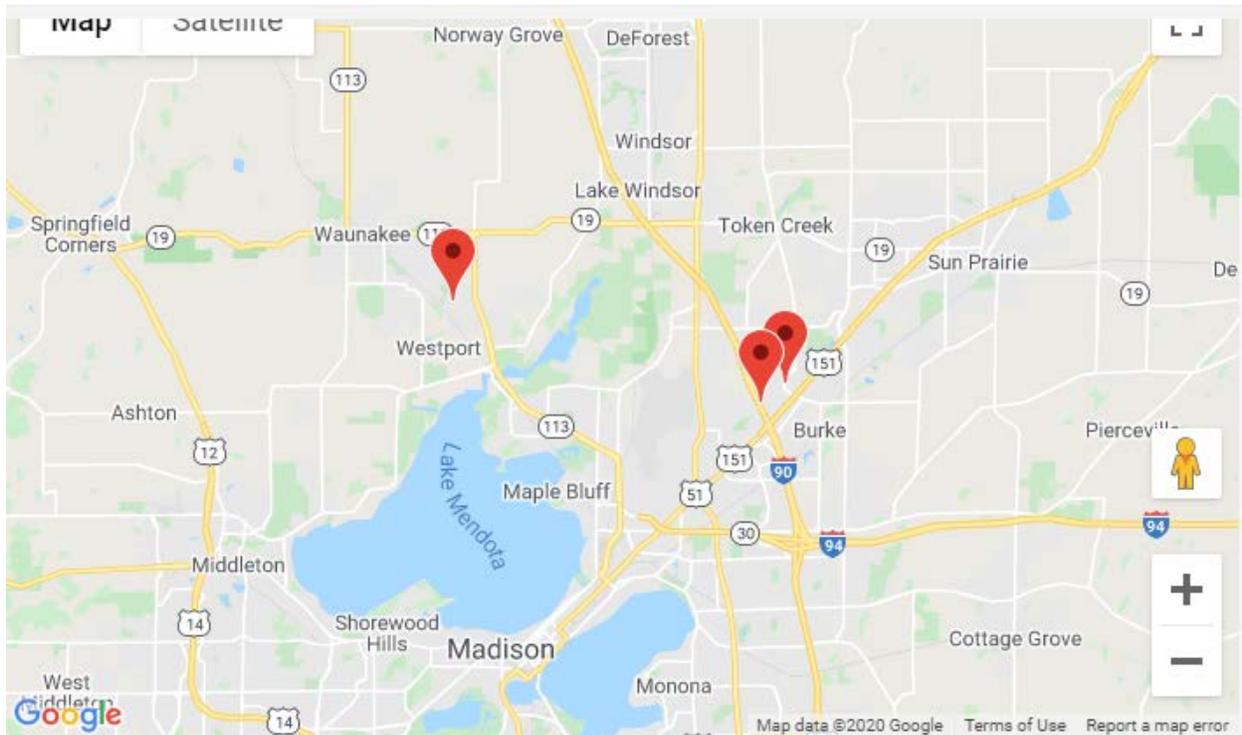
Filtering options for Text field



Filtering options for Number field

Graphs

If you click on the check box next to any customer or customers, a pin appear on the Google map indicating the physical location of that address or addresses.



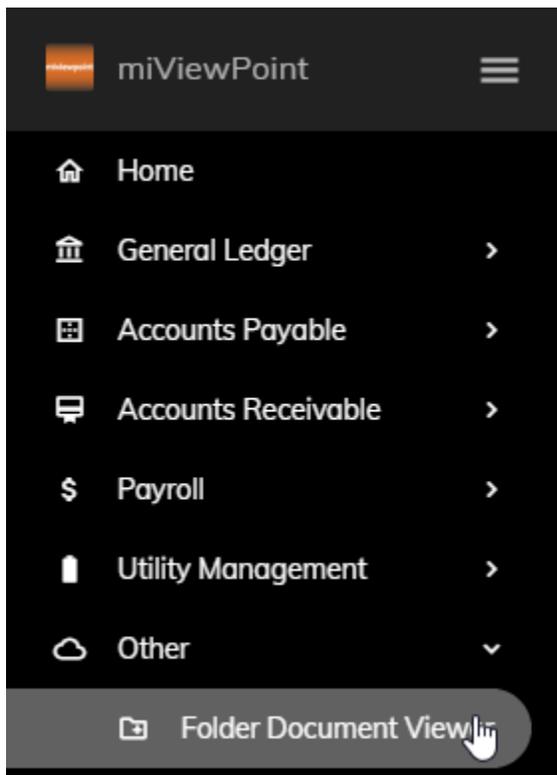
You can click on the exporting/printing button  for options to print or save the graph.

Other

From the Other menu, you can view reports that have been from the system and generate some of your own reports.

Folder Document Viewer

The **Folder Document Viewer** provides you with the ability to view reports that someone has generated from the financial or utility billing system for you to view. To access the **Folder Viewer**, move your mouse to the left so that the menu slides out and select **Other | Folder Viewer**.



Simply click on any report that appears in the list. The report will then appear on the right side of the screen.

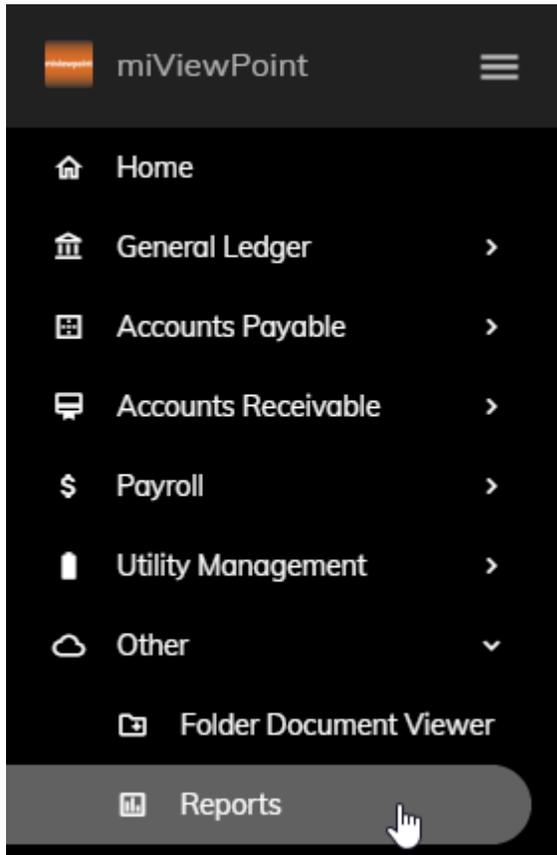
Drag a column header here to group by that column 

Folder Name	Document Name	Document Date
<input type="text" value="🔍"/>	<input type="text" value="🔍"/>	<input type="text" value="🔍"/>
Police Reports	Police - Payroll Register.pdf	5/1/2020
Police Reports	Police - Payment Approval Report.pdf	5/1/2020

Folder Name	Document Name	Document Date
<input type="text" value="🔍"/>	<input type="text" value="🔍"/>	<input type="text" value="🔍"/>

Reports

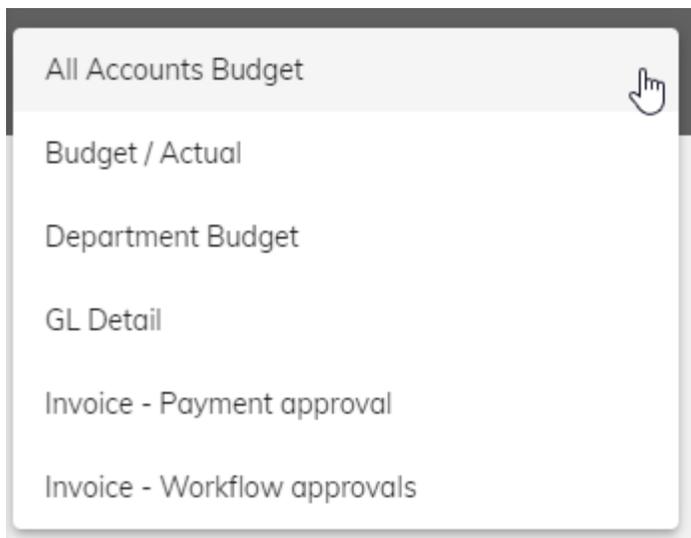
Reports provides you with the ability to run several preset reports. To access the **Reports**, move your mouse to the left so that the menu slides out and select **Other | Reports**.



Available Reports

Click on the **Select a report category** drop-down to see a list of reports available.

In the Reports menu you can run several different preset reports.



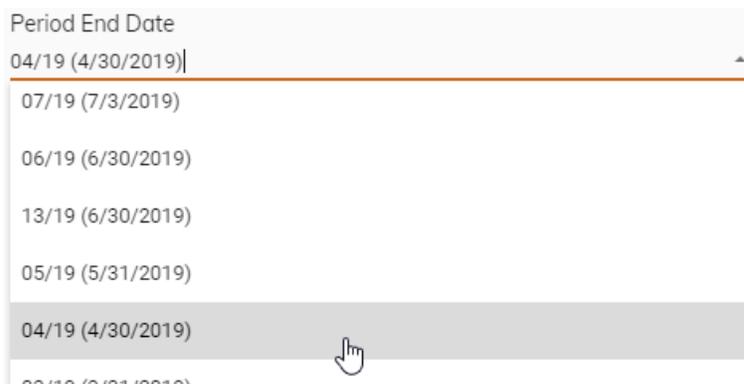
If some reports do not appear, you have not been granted access to the report(s). The following is a list of reports available:

- **Budget/Actual** – This report will show account number, account title, year-to-date, budget, variance, and percent variance for the period selected. This report will only provide you with the accounts that you have been granted access.

To select a month/period, click on **Criteria** at the top.



Then select a **Period End Date** from the drop-down.



Click anywhere to the left to close the **Criteria** screen. Then, click **Generate**.

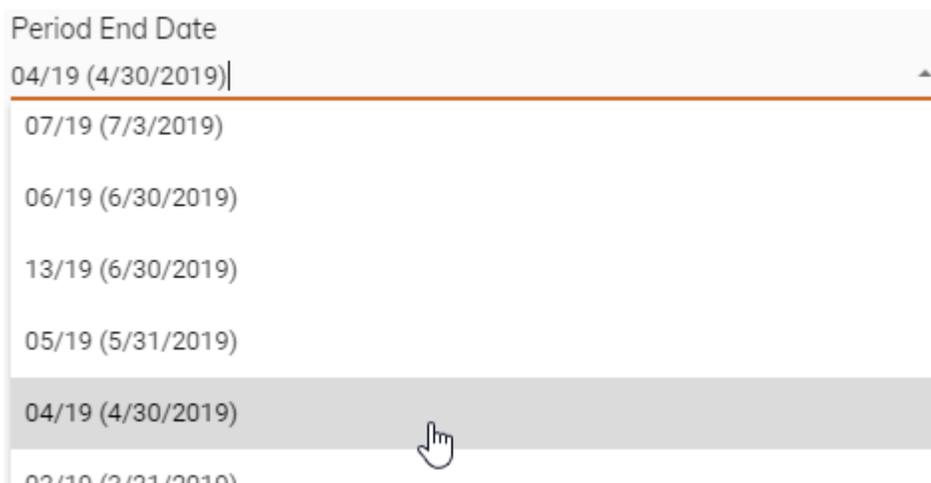


- **GL Detail** – This report will show you the detail transactions that have been recorded to the accounts you have been granted access to. Details such as date, reference number, journal code, description, amount, and more will appear.

To select a month/period, click on **Criteria** at the top.



Then select a **Period End Date** from the drop-down.

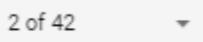


Click to the left to close the **Criteria** screen. Then, click **Generate**.



Report Options

After a report is generated, you have several options as follows:

- **First Page Scroll** – You can scroll to the first page by clicking on **First Page**. 
- **Last Page Scroll** – You can scroll to the last page by clicking on **Last Page**. 
- **Previous Page** – You can move back one page by clicking **Previous**. 
- **Next Page** – You can move forward one page by clicking **Next**. 
- **Page Number** – You can go directly to a page by entering or selecting a page number. 
- **Multiple Pages** – You can view multiple pages at one time by clicking the **Toggle Multipage Mode** button. 
- **Zoom** – You can zoom in or out to adjust the viewing size of the report image by clicking the **Zoom out** or **Zoom In** buttons. 
- **Print** – You can print the report by clicking the **Print** button. This will let you select your printer and adjust your print settings. 
- **Print Page** – You can print only the current page of a report by clicking the **Print Page** button. You are still able to select your printer and adjust print settings. 
- **Export To** – You can save the report in different formats by clicking the **Export To** button. After you click the button you have the ability to select the file format as one of the following: PDF, XLS, XLSX, RTF, DOCX, MHT, HTML, Text, CSV or Image file. 

- **Search** – You can search for data within a report by clicking the **Search** button. 

SEARCH

|  

Match case

Match whole word only

- **Full Screen** – You can switch to a full screen view of the report by clicking **Full Screen**. You can press Esc on your keyboard to return to the normal site view.

